Take the Survey for a Chance to Win \$50!

Southwest Pennsylvania Commission (SPC) Coordinated Public Transit Human Services Transportation Plan

Help improve your access to convenient, affordable transportation in Southwestern Pennsylvania!

This is your chance to impact how Southwestern Pennsylvanians get where they need to go. Answers from this survey will help our region experience improved accessibility and efficiency of transportation services - a mix of services such as public buses, senior shuttles, hospital vans, church vans, etc. Transportation services provide mobility to the many thousands of Southwestern Pennsylvanians who can't, or don't want to, drive a car.

Transportation services are a crucial part of ensuring access to vital services that make life healthy, happy, and fulfilling, and this is your chance to improve it for yourself, your neighbors, loved ones, and community members who rely on it.

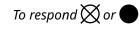
Please take 5-10 minutes to complete this survey. All responses received by June 1, 2024 will be entered into a drawing to win a \$50 gift card. The drawing will be held June 7, 2024 and the winner will be notified by the email or phone number provided at the end of the survey.

You can return your completed survey any of the following ways:

- Mail to E. Holdings, Inc. Attn: Amy Wiles, 1801 Centre Avenue, Suite 313 Pittsburgh, PA 15219
- Email a photograph or scanned copy to: amy.wiles@eholdingsinc.com
- Call Amy Wiles at 412.434.6571 to find the nearest location to drop off your survey

Thank you for your help!

1. What is the Zip Code where you live?				
2. What modes of transportation do you use most	coften? (Please cross all that apply)			
Drive alone	Ride with others			
Fixed Route transportation services (bus, rail/T)	Other transportation services (reserved van, shuttle, shared ride)			
Take a taxi/Uber/Lyft	☐ Walk/Roll			
Bike				
Other				
3. Do you own or have access to a vehicle that you can use on a regular basis? (Please cross one)				
Yes	○No			



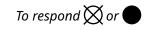


4. What factors are most import <i>that apply)</i>	ant when decidi	ng to use transpo	rtation services?	(Please cross all
Price/Cost	Availability of services to and from where I need to go		Distance from a bus stop to my home or destination	
Length of time of the trip	Service is available when I need it		Safety/Security	′
Comfort onboard bus	Comfort at t	he bus stop		
Other				
5. What are the primary reasons	you use transpo	rtation services?	(Please cro	oss all that apply)
Medical appointments	Education		Employment/ti	raining
Religious purposes	Senior servi	ces	Shopping	_
Family/friend visits	Recreation/e	entertainment	I do not use tra	ansportation
Other				
6. Which of the following major apply)				lease cross all that
☐ Airport Corridor Transportatio (ACTA)	n Association	∐ Beaver Coun	ty Transit Authority	(BCTA)
Butler Transit Authority (BTA)		Fayette Area (FACT)	Coordinated Transp	ortation
Green County Human Services	(GCHS)	Heritage Cor	nmunity Transporta	tion (HCT)
☐ Indiana County Transit Author	ity (ICTA)	Mid Mon Val	ley Transit Authority	(MMVTA)
New Castle Area Transportation Authority (NCATA)		Pittsburgh Regional Transit (PRT)		
Town and Country Transit (TACT)		Washington County Transportation Authority/Freedom Transit (WASH)		
Westmoreland County Transit (WCTA)	Authority	None of the	above	
7. If you use other transportation	n services that a	ren't listed in Qu	estion 6, please lis	t them below.





5					
5 Very Good Other					
9. What obstacles limit your use of transportation services in your area? (Please cross all that apply)					
Service does not take me where I need to go at I Service is inconvenient or takes too much time					
Service is too expensive					
ns I don't feel safe or comfortable taking services					
I don't know how to take transportation services					
y Bus stops do not offer what I need (shelters, bench, real-time updates)					
s caused you to miss out on any of the following (Please cross all that apply) appointments Social service					
hasn't been an issue Other					
ou like to take transportation services that you can't					





 12. Which times of day and/or day that apply)	s of the week do you	need transportatio	n services? (Please cross all
Weekday (6am to 6pm)	Weekday Evenings 10pm)	(6pm to Wee to 6	ekday Late Night (10pm am)
Saturday	Sunday		
13. How do you most commonly community?	y receive news abou	ıt events, happenir	ngs, or changes in your (Please cross all that apply)
Newspaper or other advertising		Senior Center	
Case worker, County Assistance other government referral	Office, or	Municipal or county w	ebsite
Internet Search		Social Media	
PA 211/PA 511/Find my Ride PA owebsite	or similar \lambda	Word of Mouth	
Other			
14. How would you rate transport	ation services in you	r area?	
Very Poor 1 2	3 4 5 Very	Good	○ Other
15. Please provide any additional c services affects your life.			



	al. We are only collecting this informa ensure our results are representative	
16. Do you have a disability that	t qualifies you for certain transpor	rtation services? (Please cross one)
○ Yes ○ No	○ I'm not sure	OPrefer not to answer
17. Which of the following best	describes your race/ethnicity?	(Please cross one)
Asian or Pacific Islander	OBlack or African American	O Hispanic or Latino
Native American or Alaskan Native	White or Caucasian	Multiracial or Biracial
A race or ethnicity not listed here	O Prefer not to answer	
18. Other than English, what lar	nguage is primarily spoken in your	household?
19. What is your age?		(Please cross all that apply)
Under 18	☐ 18 to 24	25 to 44
45 to 64	65 or older	Prefer not to answer
20. What is your annual househ	old income?	(Please cross all that apply)
Less than \$25,000	Between \$25,000 \$49,999	Between \$50,000 and \$74,999
Between \$75,000 and \$100,000	More than \$100,000	Prefer not to answer
Enter to win a \$	50 Gift Card!	
•	o the drawing to win the \$50 gift card where we can reach you. Thank you f	•
Email address:		
Phone number:		

papersurvey.io

Tell Us About Yourself.

To respond \bigotimes or lacktriangle