# PUBLIC PARTICIPATION PLAN

# APRIL 2025

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42 21st Street, Suite 101 Pittsburgh, PA 15222



comments@spcregion.org spcregion.org





Voice 412.391.5590

The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more information, or to obtain a Title VI Discrimination Complaint Form, please see our website at: spcregion.org or call 412-391-5590.

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#### Nepali

यो फाराम अनुरोध गरिएमा वैकल्पिक ढाँचाहरूमा उपलब्ध छन्। अनुरोध गरेमा बिना शुल्क SPC ले अनुवादन र दोभाषे सेवा उपलब्ध गराउँछ।

थप जानकारीको लागि SPC (412) 391-5590 मा फोन गर्नुहोस्।

#### Gujarati

આ દસ્તાવેજ વિનંતી પર વૈકલ્પિક ગ્રેમેંટ્સમાં ઉપલબ્ધ હોય છે. SPC કોઈપણ શુલ્ક લીધા વિના વિનંતી પર અનુવાદ અને અર્થધટન સેવાઓ પૂરી પાડશે. વધુ માહિતી માટે કૃપા કરી (412 391-5590 પર SPCને કોલ કરો.

#### Oriya

ଏହି ଡକ୍ୟୁମେଣ୍ଟର ଅନୁରୋଧରେ ବୈକଳ୍ପିକ ଫର୍ମାଚରେ ଉପଗରୀ କୌଣସିଦ୍ଧା ଛଡ଼ା ଏସପିସି ଅନୁକାଦ ଏବଂ ବ୍ୟାଖ୍ୟା ସେବା ପ୍ରଦାନ କରିବ । ଦୟାକରି ଅଧିକ ସୁବଳା ପାଇଁ ଏସପିସି (412) 391-5590 ରେ କଲ୍ୟୁକରନ୍ତୁ ।

#### Punjabi:

ਇਹ ਦਸਤਾਵੇਜ਼ ਬੇਨਤੀ ਕਰਨ 'ਤੇ ਵਿਕਲਪਕ ਰੂਪਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ। SPC ਬਿਨਾਂ ਕਿਸੇ ਖਰਚ 'ਤੇ ਬੇਨਤੀ 'ਤੇ ਅਨੁਵਾਦ ਅਤੇ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਪਦਾਨ ਕਰੇਗਾ।

ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ ਕਿਰਪਾ ਕਰਕੇ SPC ਨੂੰ (412) 391-5590 'ਤੇ ਕਾਲ ਕਰੋ।

#### Sinhalese

ඉල්ලීම මත මෙම ලේඛනය විකල්ප ආකෘතිවලින් ලබාගත හැකිය. SPC විසින් කිසිදු ගාස්තුවක් අය කිරීමකින් තොරව භාෂා පරිවර්තන හා භාෂණ පරිවර්තන සේවාවන් සපයනු ඇත. කරුණාකර වැඩි දුර විස්තර සඳහා (412) 391-5590 ඔස්සේ SPC අමතන්ත.

#### Marathi

हा दस्तऐवज विनंतीनुसार पर्यायी स्वरूपांमध्ये उपलब्ध आहे. विनंतीनुसार SPC भाषांतर आणि अर्थविवरण सेवा विनामूल्य प्रदान करेल. अधिक माहितीसाठी कृपया SPC ला (412) 391-5590 येथे कॉल करा.

#### Bengali

অনুরোধ জানালে এই ডকুমেন্টটি অন্যান্য ফরম্যাটেও পাওয়া যায়। অনুরোধ জানালে SPC কোনও চার্জ ছাড়াই অনুবাদ এবং ব্যাখ্যা করার পরিষেবা প্রদান করবে।

আরও তথ্যের জন্য অনুগ্রহ করে (412) 391-5590 নম্বরে SPC কে ফোন করুন।

#### Hindi

Sindhi

यह दस्तावेज़ अनुरोध पर वैकल्पिक फॉरमेट में उपलब्ध है। एस में सी (SPC) अनुवाद और व्याख्या सेवाएं अनुरोध पर बिना शल्क उपलब्ध कराएगी।

कृप्र्या अधिक जानकारी के लिए (412) 391-5590 पर एस पी सी (SPC) को कॉल करें।

درخواست جي صورت ۾ هي نسٽاويز مقبائل ٻولي ۾ دستياب آهي. درخواست جي صورت ۾ SPC ترجمي ۽ ترجماني جون مفت خدمتوڻ فراهم ڪئري. مهريائي ڪري وڏيڪ معلومات لاءِ 5590-391 (412) تي SPC کي ڪال ڪريو.

#### Urdu

یہ دستاویز درخواست کیے جانے پر متبادل اشکال میں دستیاب ہے۔ SPC درخواست کیے جانے پر ترجمہ اور ترجمانی کی خدمات مغت فراہم کرے پر

مزید معلومات کیلئے SPC کو 391-5590 (412) پر کال کریں۔

SPC is responsible to assure that meeting facilities are accessible to persons with disabilities and the location is reachable by public transit. SPC will provide auxiliary services for individuals with language, speech, sight or hearing needs, provided the request for assistance is made 3 days prior to the meeting. SPC will attempt to satisfy requests made with less than 3 days notice as resources allow at no cost. SPC's ADA Compliance Coordinator is Ronda Craig and can be reached at rcraig@spcregion.org.

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# SECTION 1

The Southwestern Pennsylvania Commission (SPC) is the designated Metropolitan Planning Organization (MPO) for the ten-county Southwestern Pennsylvania region.

Read About Us >

# SECTION 1

# 1.1 About Us

The Southwestern Pennsylvania Commission (SPC) is the designated Metropolitan Planning Organization (MPO) for the ten-county Southwestern Pennsylvania region. As the official MPO, we are responsible for regional transportation planning activities. As such, we direct the use of state and federal transportation funds — through 2045. We don't do this alone. We work with interested parties to ensure our planning and programming efforts represent the needs of the entire region. How we do that is documented in this plan, the *Public Paricipaion Plan*.

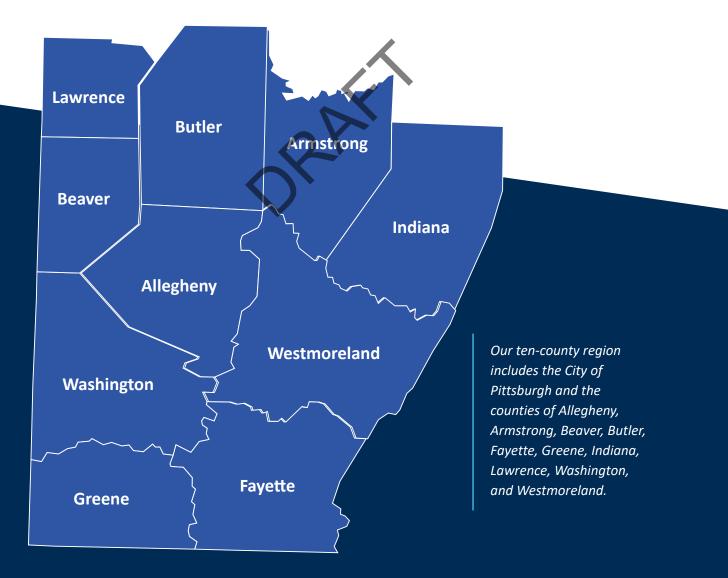
Interested parties include citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties. **Transportation planning and programming** consider all transportation modes important to you and the regional system. Transportation planning sets goals and evaluates transportation needs for the entire region. Transportation programming chooses and allocates funds to projects that meet the identified needs of the region.





# Our commitment to these activities is reflected in our Mission Statement:

The Southwestern Pennsylvania Commission is the cooperative forum for regional collaboration, planning, and public decision-making. The Commission develops plans and programs for public investments; fulfills federal and state requirements for transportation, economic development, and local government assistance programs; and operates with **public involvement and trust.** 





1.2 How Can I Contact SPC?

You can contact our Public Involvement Coordinator for more information on this Public Participation Plan or on our regional transportation planning activities:



Public Involvement Coordinator Southwestern Pennsylvania Commission

42 21st Street, Suite 101 Pittsburgh, PA 15222

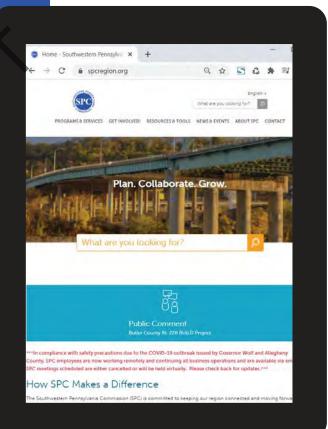
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Telephone: (412) 391-5590



Email: <u>comments@spcregion.org</u> Website: <u>spcregion.org</u>







# **1.3 What is the Public Participation Plan?**

This document provides an outline of the tools and techniques we use to inform and engage the public throughout our transportation planning and programming processes. The plan must comply with federal participation plan regulations and guidelines for metropolitan transportation planning and programs (See Section 2.1). This guidance helps to ensure that our Public Participation Plan provides opportunities and access for all individuals to provide input on key transportation planning, policy and investment decisions. The document can be referenced at any time by the public and other planning agencies to learn how to participate, see our methods for sharing information, and identify opportunities to provide input.

Activities outlined in this Public Participation Plan are also coordinated with statewide transportation planning and participation efforts (<u>Statewide Public Participation Plan</u>).

The effectiveness of the Public Participation Plan is regularly evaluated. When necessary, the plan is updated, made available for public comment, and adopted. <u>See Section</u> <u>4.2D</u> for more details.

> This guidance helps to ensure that our Public Participation Plan provides opportunities and access for all individuals to provide input on key transportation planning, policy and investment decisions.

# **1.4 Public Participation Goals**

Our overall public participation goal is to educate and communicate with our region's residents. We accomplish this overall goal by executing the five goals outlined below.

# **Goal 1:** Inform and Educate the Public

We provide accessible information to the public and provide timely public notice. We provide clear, accurate, and relevant information using varied communication tools. In addition to informing, we also educate the public about the planning process and provide supportive policy, program, and technical information. Finally, we enhance the public's understanding with tools that help them visualize and relate to our various planning activities. This allows the public to provide more informed feedback.



The Public refers to all individuals or groups in the SPC region.

# **Goal 2:** Reach Out and Build Connections

We continue to reach out and connect with the traditionally underserved portions (underserved populations definitions can be found in <u>Appendix A</u>) of the population to invite them to participate. The traditionally underserved includes minority, limited English proficient, and low-income groups. We continue to prioritize diversity in engagement by building new relationships with organizations and communities that serve these populations.

# **Goal 3:** Engage the Public and Encourage Continued Participation

We continuously engage with the public to encourage meaningful participation. This process includes:

- Providing various ways to engage and communicate with the public
- Responding to comments and questions in a timely manner
- Using our network of partners for help with responses as needed
- Meeting people "Where They Are."



# We inform the public of the decision-making processes each time we request public comment on a planning activity.

We present this to the public at the beginning of each planning activity and throughout the engagement process. We document all public input.

Communicating with the public is a key element to developing our planning goals and outcomes. We encourage input, respond in a reasonable and timely manner, and include comments as feedback to decision-makers to shape the planning process. It is important to note that our regular meetings are open to the public and feature a public comment opportunity.

# Goal 4:

# Use Public Input to Shape Policies, Plans, and Programs

We inform the public of the decision-making processes each time we request public comment on a planning activity. We present this to the public at the beginning of each planning activity and throughout the engagement process. We document all public input. This documentation provides a record of all comments and assist our staff and committees as they consider comments. We then use the documented comments to help develop transportation plans and programs. Our process of incorporating public input into the transportation planning process is transparent and consistent with the provisions outlined in this Public Participation Plan.

# **Goal 5:** Evaluate Public Participation Strategies

We continually monitor the public engagement process to sustain best practices in public participation. We use an outline for evaluating and improving this document and the strategies that guide how we engage the public.



Our process of incorporating public input into the transportation planning process is transparent and consistent.



# SECTION 2 FEDERAL GUIDANCE AND CONSULTATION

Our Public Participation Plan must comply with federal guidance associated with transportation planning and programming.

See How >

# SECTION 2 FEDERAL GUIDANCE AND CONSULTATION

Our Public Participation Plan must comply with federal guidance associated with transportation planning and programming. We also consult with interested parties to gather feedback before the plan is adopted.

# **2.1 FEDERAL GUIDANCE**

Consideration for public participation in the transportation planning and programming process was included in legislation as early as 1991 with the passage of the Intermodal Surface Transportation Efficiency Act (ISTEA) and its successor, the Transportation Efficiency Act for the 21st Century (TEA-21). The requirement for MPOs to establish a Public Participation Plan was identified in 2005 with the passage of the <u>Safe, Accountable, Flexible, Efficient</u> <u>Transportation Equity Act: A Legacy for</u> <u>Users (SAFETEA-LU)</u>.



Below is an excerpt from SAFETEA-LU:

The MPO shall develop and use a documented participation plan that defines a process for providing citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties with reasonable opportunities to be involved in the metropolitan planning process. (§ 450.316(a) Interested parties, participation, and consultation)

Recent legislation including the Moving Ahead for Progress in the 21st Century (MAP-21); Fixing America's Surface Transportation Act (FAST Act); and currently Promising Practices for Meaningful Public Involvement in Transportation Decision-Making have further refined and expanded the requirements of MPO's in planning processes and public participation. SPC regularly monitors all state and federal guidance related to MPO's and adjusts processes and policies accordingly.



# 2.2 Consultation

In 2007, we developed the first Public Participation Plan with help from a wide range of interested parties. We developed the first draft to begin the dialog, using guidance from SAFETEA-LU legislation and training sponsored by the National Transit Institute (NTI).

The Public Participation Plan is a dynamic document, and periodic updates ensure that the Plan reflects current conditions and practices. For subsequent updates in 2011, 2012, 2015,2021 and 2025 interested parties were consulted in updating the Public Participation Plan.

These interested parties include:

- The Public
- Affected Public Agencies
- Representatives of Public
   Transportation Employees
- Freight Shippers
- Providers of Freight Transportation Services
- Private Providers of Transportation
- Representatives of Users of Public Transportation
- Representatives of Users of Pedestrian Walkways and Bicycle Transportation Facilities
- Representatives of the Disabled
- Other Interested Parties

We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan. Then we presented it for formal public review and comment as described in <u>Section 4</u>.



We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan.

# SECTION 3 ACCESS AND INFORMATION FOR ALL

We seek to increase the number of participants and meaningful input throughout the planning process.

See How >

# SECTION 3: ACCESS AND INFORMATION FOR ALL

We seek to increase the number of participants and meaningful input throughout the planning process. This includes traditionally underserved populations. Our priority is to build new relationships with community organizations to increase the diversity and number of participants who engage in activities.

# **3.1 Environmental Justice**

Title VI of the Civil Rights Act of 1964 and the 1994 President's Executive Order on Environmental Justice #12898 state that no person or group shall be excluded from participation in, or denied the benefits of, any program or activity utilizing federal funds. Federal law requires each federal agency or organization receiving federal funds to identify any disproportionately high and adverse health or environmental effects of its programs on minority and low-income populations. This means we must evaluate our plans and programs for Environmental Justice sensitivity. This includes expanding our outreach efforts to low-income, minority, and other disadvantaged populations.

Environmental Justice (EJ) refers to the fair treatment and meaningful involvement of all people regardless of race, ethnicity, income, national origin, or educational level with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies.

This Public Participation Plan outlines the planning process that we use to identify, seek out, and engage Environmental Justice populations. Title VI of the Civil Rights Act of 1964 states the foundation of these efforts: 'No person in the United States shall, on the basis of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program receiving Federal financial assistance." --Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000) The President's 1994 Executive Order on **Environmental Justice states:** "Each Federal agency shall make achieving environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies, and activities on minority populations and low-income populations."

--Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations & Low-Income Populations, 1994

## A. Targeted Outreach Areas

Our public outreach process includes Public Participation Panels in each of the region's ten counties including the City of Pitsburgh (see Section 4.2.A). The Panels reflect the diversity of the region and its population to ensure broad participation and input throughout the planning process. The following pages describe our public participation and outreach strategies related to Environmental Justice/Limited English Proficiency. To provide additional Environmental Justice/Limited English Proficiency information every two-years we prepare a *Report on Environmental Justice*. You can view the Report on Environmental Justice on our website at spcregion.org, at our offices, or by calling (412) 391-5590.

We use the Report on Environmental Justice to evaluate access to public participation opportunities. Our staff carefully analyzes the relationship between the region's populations and its regional investments, plans, and programs. We identify environmental justice communities and target outreach to these areas through geographic analysis. For example, we use geographic analysis of targeted outreach areas to be sure we hold public meetings at accessible locations within our communities. Additionally, we reach out to organizations that target these communities and distribute information to them.

# **3.2 Limited English Proficiency**

"Limited English Proficient" or "LEP" individuals, to include those who know a bit of English but need assistance, and those who don't speak English at all as their primary language. People who are multi-lingual, or those that speak one or more languages in addition to being proficient in English, are not LEP.

#### A. LEP Assessment

As a recipient of federal financial assistance, we must reduce language barriers that can prevent meaningful access to our programs, information, and services by LEP individuals. As part of this effort we complete a "Limited English Proficiency Self-Assessment" or LEP Assessment, designed to balance four factors:

- 1. Demography: number and/or proportion of LEP persons served and languages spoken in service area.
- 2. Frequency: rate of contact with service or program.
- 3. Importance: nature and importance of program/service/plan to people's lives.
- 4. Resources: available resources, including language assistance services. The number and/or proportion of LEP persons served and languages spoken in the service area.

We reviewed <u>US Census Bureau 2018-2022</u> <u>American Community Survey (ACS)</u> 5-year estimates and found four language groups in our region that meet <u>Department of Justice</u> <u>"safe harbor" thresholds</u>. The top twelve LEP language of the SPC Region listed below.

#### **Regional LEP Estimates:**

- 8,351 Spanish
- 5,534 Chinese (incl. Mandarin, Cantonese)
- 4,260-Nepali, Marathi, or other Indic language
- 1,976-Italian
- 1,435-Vietnamese
- 1,359-Arabic
- 1,345-German
- 1,336-French (incl. Cajun)
- 1,330-Yiddish, Pennsylvania Dutch or other West Germanic languages
- 1,146-other languages of Asia
- 1,065-Russian
- 1,047 Korean LEP Persons



You can view a more detailed analysis showing LEP populations by county and municipality (search *Limited English Proficiency Report*) on our website <u>spcregion.org</u>, at our offices, or by calling (412) 391-5590.

#### **B. Meaningful Access for LEP Persons**

We strive to provide LEP populations with meaningful access to key transportation planning decisions and opportunities to become involved in the regional planning processes. We use one or more of the following tools to reasonably accommodate LEP individuals:

- Provide translated copies of materials in Spanish, Chinese, Italian, Other Indo-European Languages and others upon request at no charge.
- Work with a third party to provide interpretation and translation during public meetings upon request with 72 hours (3-days) advanced notice at no charge. If you request assistance with less than 72 hours' notice, we will attempt to resolve the request with the best available resources and accommodations.

- Send meeting announcements, press releases, and public notices to organizations that serve LEP and non-English-speaking persons (included for reference in <u>Appendix C</u> and on our website at <u>spcregion.org</u>).
- State in notices that we provide assistance related to sight, language, or hearing with 72 hours advanced notice for public involvement activities at no charge. (see Section 4.1J).
- State in all vital documents that translation is available in Spanish, Italian and Traditional Chinese. Translations are free of charge upon request. We contract with interpretation and translation providers for these services without cost to the requesting individual.
- We can satisfy most service requests within ten business days for translation services requested after a completed planning activity.

# 3.3 Americans with Disabilities Act (ADA)/ Section 504/508 Compliance

We select locations and provide meeting materials that do not limit or prohibit individuals from taking part in the process to provide a positive participation experience for all individuals.

# A. Meaningful Access for Persons with Disabilities

#### Section 504 of the Rehabilitation Act of 1973

states that no qualified handicapped person shall, solely by reason of his handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity that receive or benefits from federal financial assistance. Section 508 extends accessibility protections to information and communications technology. To comply with Section 504/508, we may use one or more of the following tools to reasonably accommodate people with disabilities:

- Use locations and times that maximize accessibility to transit and van service
- Use locations with the latest in mobility, perception, and access according to ADA standards
- Provide copies of materials in 14-point or larger type with advanced notice
- Provide Braille or raised-print notices and materials with advanced notice

- Provide sign language interpreters with advanced notice
- Record materials to audio/visual media upon request
- Verbalize information provided through visual presentations or written materials
- Structure seating to provide visibility for participants who lip-read upon request
- Mount microphones at wheelchair height upon request
- When possible provide hand-held microphones to participants
- When possible present meetings through video or teleconferencing to allow off-site participation

Assess accessibility of information posted on SPC websites

For more information, please see SPC's Title VI Program.

# **3.4 Tribal Consultation**

We consult tribes with ancestral homelands within our region regarding decisions that may affect tribal rights and interests regarding transportation planning. We are committed to government-to-government consultation with tribes on actions that affect identified tribal rights and issues. Consultation means respectfully and effectively communicating in a cooperative process before deciding or acting. Our goal is to achieve mutually beneficial priorities, programs, and interests.



We select locations and provide meeting materials that do not limit or prohibit individuals from taking part in the process.

This consultation may include one or more of the following:

- Inform Tribal Liaisons regarding transportation plan documents and updates
- Provide documentation, information, maps, and other visual aids to the Tribal Liaisons
- Accommodate requests for further detail or information in a reasonable and timely manner

You can find a complete list of Tribal Liaisons with interests in our region in <u>Appendix D</u> of this document.



# **3.5 Elderly, Non-Car** Households, and other Traditionally Underserved

We seek to attract new audiences to our meetings—especially low-income, non-car, disabled, and elderly populations. These groups are considered "traditionally underserved." Common barriers to traditionally underserved communities are largely related to accessibility.

When we notify these communities about upcoming meetings, it may be difficult for them to attend due to time and transportation constraints. Many members of these communities do not have access to a car. In addition, our elderly population is one of the largest concentrations in the United States. Therefore, outreach efforts to the elderly community are even more important.

We recognize these challenges and try to involve and inform members of a broad and diverse community with proactive outreach methods. Our Public Involvement Coordinator:

- Actively seeks out community groups with members of traditionally underserved communities
- Participates in their community meetings
- Helps to provide information and resources through in-person participation

Upon request, we provide reasonable accommodation regarding requests for documentation, maps, and resource materials for members of the public.



Upon request, we provide reasonable accommodation regarding requests for documentation, maps, and resource materials for members of the public.

Our CommuteInfo Program can provide information on available Public transportation resources. To find more information regarding transportation options, please contact us at 1-888-819-6110 or visit <u>commuteinfo.org</u>.

# **3.6 Discrimination Complaints**

Our Discrimination Complaint Procedures explains the process we use to investigate complaints, while treating all complainants and respondents fairly. This procedure applies to all external complaints relating to any program or activity administered by:

- SPC or our sub-recipients, consultants, and contractors and
- Filed under Title VI of the Civil Rights Act of 1964 (including its Disadvantaged Business Enterprise and Equal Employment Opportunity components), as well as other related laws that prohibit discrimination on the basis of race, color, disability, sex, age, low income, national origin or Limited English Proficiency

Additional statutes include, but are not limited to, Section 504/508 of the Rehabilitation Act of 1973, the Civil Rights Restoration Act of 1987, and the Americans with Disabilities Act of 1990.

These procedures are part of an administrative process that does not provide punitive damages or compensation for the Complainant. The law prohibits intimidation or retaliation of any kind.

Please see Appendix E for our Discrimination Complaint Procedures, including details on how and where to submit a complaint.



We seek to attract new audiences to our meetings—especially low-income, non-car, disabled, and elderly populations. These groups are considered "traditionally underserved."

# SECTION 4 HOW TO PARTICIPATE

We use a wide range of communication tools and engagement techniques to obtain meaningful participation.

See tools and techniques >

# SECTION 4: HOW TO PARTICIPATE

We use a wide range of communication tools and engagement techniques to obtain meaningful participation. Our Public Participation Plan outlines these tools and techniques and assists members of the public, stakeholders, and other interested parties to find the necessary information to participate in the planning process.

# 4.1 Information Sharing, Notifications and Requests

# A. Public Involvement Coordinator

To better serve the needs of a diverse regional community and its corresponding stakeholders, we have a Public Involvement Coordinator on staff. The Public Involvement Coordinator:

- Communicates activities to parties interested in the transportation planning process
- Provides resources and educates the public in a specific and timely manner
- Acts as a contact for the public
- Responds to comments and inquiries regarding SPC's programs and policies
- Represents SPC at transportation-based activities in the community
- Looks for specific opportunities to engage a wide variety of individuals, groups, and interested parties, including the disabled, elderly, low-income, minority, and Limited English Proficiency populations
- Coordinates and meets with Panelist
- Coordinates and facilitates Panel Orientations
- Coordinates, facilitates, presents at Public Participation Panel Meetings

## **B. Interested Parties**

To create and implement transportation plans with long lasting benefits, we identify appropriate stakeholders. An interested party or stakeholder is any person or group affected by a transportation plan, program, or project. In accordance with the FAST ACT, interested parties will include "citizens, affected public agencies and staff, representatives of public transportation employees, providers of freight transportation services, private providers of transportation services, representatives of users of public transportation, representatives of bicycle and pedestrian walkways facilities, representatives of the disabled, and other interested parties. Citizens include the general public; environmental health, neighborhood, and civic organizations; and traditionally underserved communities such as people with disabilities, and/or low-income, minority, elderly, and Limited English Proficiency."

If you are interested in being on a Panel, please contact your specific County Planning Department. Please see <u>Appendix</u> <u>B</u>.

### C. SPC Website (spcregion.org)

We utilize our organization's website to regularly update the public with the latest information regarding our planning efforts and the status of specific plans and projects. You can view transportation plans, activities, and archives through our website in conjunction with additional resources.

### **D. Contact Lists**

We maintain up-to-date contact information for individuals, stakeholders, the media, and interested organizations and groups. As new parties become involved in our planning and outreach efforts, we expand our lists. To collect this valuable information, we use the following techniques:

- Mail and email list registration at public meetings
- Mail and email list registration on website or via email
- Working with existing stakeholders and professional, civic and community organizations to suggest potential participants or encourage their members to participate

### **E. Speakers Network**

SPC is available to provide speakers on the regional transportation planning process and transportation plans at the request of civic groups, professional organizations, neighborhood associations, and other groups. Our Speakers Network includes our staff, with assistance from PennDOT, regional transit agencies, member planning agencies, and bicycle/pedestrian and freight communities.

# **F.** Communications Channels

Our communications department provides frequent updates to engage the public. We use multiple forms of media to increase public involvement and the following methods to provide information to those looking for it:

• Create and maintain new forms of technology and media

We use social media platforms such as <u>Facebook</u>, <u>X</u>, <u>Instagram</u>, <u>LinkedIn</u> and <u>YouTube</u> to quickly and easily reach our community members. These methods enhance outreach and we update them as more members of the community access social media.

# • Produce and Distribute Brochures/Fact Sheets/Videos

We use brochures, fact sheets and videos to inform interested parties about SPC and our planning process. You can access current materials at public meetings, by written request, or on our website. We provide non-English language or special format versions upon request.

• Conduct Surveys, Workshops, and Orientations, etc.

We collect feedback directly from the public through surveys. We also obtain feedback on specific topics or transportation plans during . We provide work shops non-English language or special format versions upon request.

For more information on SPC's EJ program, please see <u>spcregion.org</u> for the most current EJ reports.

# **G.** Regional Document Review Network

We provide local access to our documents and plans using the following methods:

- We maintain a Regional Document Review Network of libraries located throughout our 10-county region including the City of Pittsburgh. We provide notification on how to access materials for public review during our public comment periods. We maintain an up-to-date listing of recognized libraries in the SPC region using <u>educationbug.org</u>.
- We also provide notification to our county planning and development offices in each of our 10 counties, as well as the City of Pittsburgh. You can find a list of these locations in <u>Appendix B</u> of this document.
- We provide documents for public review online at our website (spcregion.org).

# H. Reaching Minority, Low Income and Other Potentially Disadvantaged Populations

SPC ensures that low-income, minority, and other potentially disadvantaged populations are correctly identified and subsequently engaged in each step of the transportation planning process. This allows SPC and its planning partners to appropriately weigh the effects of transportation plans and programs on the populations they serve. Input from the public and relevant organizations is incorporated at each stage of the transportation planning process, from the assessment of regional needs to the production of the final plan report. We identify opportunities and strategies that will provide these communities greater access to the transportation planning process. Efforts to involve these groups may include, but are not limited to the following:

- Identifying areas in our region with concentrations of low-income, minority, and other potentially disadvantaged populations
- Identifying organizations that work directly with these communities
- Posting notification of meetings, public hearings, and open houses in newspapers, on our website, in newsletters, through contact lists, and our partners' communication networks
- Publishing notification of meetings, public hearings, public comment periods, and open houses in LEP languages (see <u>Section 3.2</u>)
- Issuing guidance to our member governments and providing Census data for use in ensuring their Public Participation Panel appointments are reflective of the demographic profile of their jurisdictions
- Regularly updating our EJ analysis to ensure that low-income, minority and other potentially disadvantaged populations are correctly identified

These steps help to build relationships with key leaders and organizations and ensures the plan/program proposed does not unjustly burden any group. For more information, please see <u>spcregion.org</u> for the most current EJ reports.

#### I. Provide Visual Tools

The world is an increasingly more visual place, especially in terms of education and information. We recognize this and adapt methods to help citizens understand different proposals, impacts, and possible outcomes related to regional transportation programs and plans. Visualization techniques used to illustrate these concepts may include:

- Static and interactive mapping with a variety of base layers (aerial, street map, topographic, etc.) to portray various transportation, demographic and socioeconomic information
- Photographs, sketches, artist renderings, images, diagrams, charts, and other graphics
- Scenario planning exercises
- Web broadcasts
- Interactive kiosks
- Interactive data visualization tools such as Tableau and ArcGIS Story Maps

**Major Decisions** include the adoption or major amendment of the Long-Range Transportation Plan (regional plan), Transportation Improvement Program (TIP), Air Quality Conformity Determination, or other significant transportation plan or program.

### J. Publicize SPC Activities

We advertise our activities using various media and social outlets. These advertisements may include distributing press releases to the media, posting on social media, sending meeting invitations, and posting public involvement activities on our website. We develop appropriate strategies for the scope and timeframe of the specific project or plan.

#### **Public Notice Policies**

Reaching out to 2.6 million citizens in 10 counties, in a direct, yet cost-effective manner requires a multi-faceted approach. To ensure that the public has plenty of opportunity to participate in the regional planning process, we provide timely notification, complete information, and full public access to key decisions.

We publish formal public notices to announce the following types of events and participation opportunities:

- Our annual meeting schedule advertised annually
- Special or rescheduled Commission meetings—advertised 24 hours in advance
- Formal Comment periods—advertised at least 30 days prior to the date the Commission schedules a formal act on any major decisions (see Section 4.2C)
- Meetings related to Public Comment periods—advertised at least 7 days in advance (see <u>Section 4.2C</u>)

We share the public notices for these events using the methods listed below:

- We use paid legal and/or display advertisements. We place one paid advertisement in a newspaper of general circulation and one in a newspaper with circulation targeted to minority communities (included for reference in <u>Appendix C</u> and on SPC's website at <u>spcregion.org</u>).
- We also distribute public notices to other media outlets or organizations that serve targeted outreach groups identified in our Environmental Justice and Limited English Proficiency analyses (included in <u>Appendix C</u> and on SPC's website at <u>spcregion.org</u>).
- We post the notice on the agency's website at <u>spcregion.org</u>.
- We post the notice at SPC's offices.

Public notices provide the following information (where applicable):

- Type or event or activity
- Subject of event or activity
- Date, time, and location of event or activity
- Start and end dates for public comment periods
- Contact information (Address, Telephone Number, email address and/or website)
- Brief summary of the proposed action, plan, program, or amendment
- How to access the draft plan or materials
- Instructions to provide formal public comments

- Offer to provide accommodations for people with Limited English Proficiency, people with disabilities, and accommodations related to sight, language or hearing at no charge upon request
- Statement that the public process satisfies the Program of Projects requirements of the Federal Transit Administration requirements for the transit agencies within the SPC region

#### **K. Response to Special Requests**

We periodically receive special requests to perform an analysis that isn't considered as part of the planning process, or other special data or information. We determine the reasonableness of each request by the preparation time, costs to respond, and the relevancy to the transportation planning process and the agency mission. Then we respond to all special requests on an individual basis.

**Reasonableness** (as used in this document) parameters will evolve around the preparation time and costs to respond, as well as the relevancy to the transportation planning process and the agency mission.

#### L. Right to Know Law Requests

The Pennsylvania <u>Right to Know Law</u>, 65 P.S. §67.101 et seq. establishes the standards for the provision of access to public information held by Commonwealth, Local, Legislative, and Judicial agencies in Pennsylvania. Our Right to Know Law Policy sets forth the guidelines, process, and procedures with respect to requests made for access to our records. You can find the Right to Know Law Policy on the <u>SPC website</u> or by calling SPC at (412) 391-5590.

# **4.2 Public Engagement Opportunities**

We encourage public participation through a meaningful engagement process. This process includes providing various ways to engage and communicate with the public during:

- Public Participation Panel Meetings
- Panel Orientations
- Planning Decision Points
- SPC Meetings and Public Meetings
- Commission Meetings

• Workshops/Wrap-up meetings Traditionally, we have conducted these activities in-person; however, we use virtual/ hybrid options to accommodate unforeseen health and safety issues (i.e., COVID-19 pandemic) and/or provide alternative options for participants. The following pages outline the methods we use to gather public input and how the public can take a more active role in transportation planning.

### **A. Public Participation Panels**

Public Participation Panels are a key part of our outreach program. Each county in our region has a Panel with a minimum of 15 members. Together, the Panels include more than 300 members throughout Southwestern Pennsylvania. County Commissioners appoint Panel members, intended to reflect the diversity of their area/county. We work in partnership with the Panels to provide the public with direct, ongoing access to the regional planning and decision-making processes.



#### **Panel Roles**

Panel members have multiple roles, including to:

- Provide input on the regional transportation planning process and the Commission's major decisions
- Develop community contacts and partnerships
- Provide two-way information flow with the public
- Provide local perspectives on impacts of transportation issues affecting their communities
- Recommend venues and topics for public meetings

 Participating in Panel Orientation/Panel Pop-ups, engaging activities, discussion drop-ins, workshops,Wrap-up meetings, Public meetings etc.

The Panels also assist in the formal public review and comment periods on major transportation decisions. The Panel(s) most affected by the decision(s) may meet to discuss the decision or issue. They may hold in-person, virtual or hybrid community meetings for the general public to give broader public input to major decisions.

Unless there is an emergency requiring the Southwestern Pennsylvania Commission to act within a shorter period, we give the Panels a minimum of 30 days to review and comment on documents and/or information concerning major decisions. During the 30-day time-frame, the affected Panel(s) hold a public meeting to gather local input. Our staff, planning partners, and PennDOT are available as resources to assist the Panel members.

The <u>Public Participation Panel Guidebook</u> is available to all Panel members and outlines the roles and responsibilities of the Panels and Panels review this guide at Panel Orientations.

# Public Engagement Opportunities

SPC Meetings and Public Meetings Commission Meetings

(...

Planning

**Decision** Points

Public Participation Panel Meetings

# Public Participation Panel Meetings

Each county in our region has a Public Participation Panel with a minimum of 15 members appointed by County Commissioners. Panel meetings are held for them to provide input on transportation planning processes and major decisions.

# Planning Decision Points

Before acting on major transportation planning decisions, SPC provides at least 30 days for public review and comment. Information on how to access documents is provided on our website and via our Document Review Network.

# SPC Meetings and Public Meetings

Our regular SPC meetings and Public Meetings always include opportunities for public comment. You can find an online calendar of upcoming public meetings on our website: <u>spcregion.</u> <u>org/events/</u>.

# Commission Meetings

We hold Commission Meeting every other month that are open to the public for comment. If a person is unable to comment during a scheduled meeting time, they can submit their comments in written, verbal, or electronic form.



#### Membership

Every two years, county commissioners (in Allegheny County, the County Executive and the Mayor of Pittsburgh) appoint Panel members using the general guidance for Panel composition stated below. General guidance for Panel composition:

- Panel members represent the diverse population and interests in each county. The appointing bodies consider the federal guidance on Environmental Justice when appointing members. These demographic profiles are available on SPC's website at <u>spcregion.org</u> or by calling (412)391-5590.
- Each Panel includes a minimum of fifteen members.
- Members serve two-year terms, corresponding with the TIP update cycle.

Each county chooses to appoint either Co-Chairpersons or Chairpersons and Vice- Chairpersons, collectively called "Chairpersons". Each Panel will approve selections.

 Persons interested in serving on a Panel should contact their County Commissioners (in Allegheny County, the County Executive and the Mayor of Pittsburgh). For more information, please call our office at (412) 391-5590.

Chairpersons may maintain their Panel's organization, plan and run meetings, and address Panel member issues. They work with our staff to organize formal input and inform the Commission of the Panel's comments.

As needed, we hold regional workshops, orientations, discussions etc. for all Panel Chairpersons and panelist to discuss issues, educate members, encourage consistency, and continuously improve.



The <u>Public Participation Panels Guidebook</u> is available and distributed to Panel members.

## Panel Meet ngs & Informat onal Workshops

We ensure that Panel meetings comply with accessibility and notice standards as detailed in Section 4.1J.

# In addition to regular Panel meetings, we may hold information workshops to:

- Provide the Panel(s) with information regarding the transportation planning process
- Provide further information about a plan prior to a public meeting
- Discuss Panel(s) organization and direction of the Panel(s)

These forums or workshops are informal and allow the panel members to engage with subject matter in a relaxed format. These workshops and Panel meetings may be held virtually to provide additional opportunities for public participation.

#### Panel Work Groups

We may assemble topical work groups from among Panel members. These work groups may focus on specific transportation-related topics (i.e., bike/ped safety, transit or tourism) and include representatives from across the 10-county region including the City of Pittsburgh.

#### **Panel Orientations**

Panel Orientations are held with Panel members, discuss their roles, responsibilities and plan for upcoming Public Participation Panel meetings.

A **Major Amendment** is any amendment to a Long-range Transportation Plan or Transportation Improvement Program (TIP).

## **B. Planning Decision Points**

We value the effort of stakeholders and the public to participate in the regional planning process. We provide at least 30 days for public review and comment (45 days in the case of the Public Participation Plan) before acting on major decisions. The Public Participation Plan defines a major decision as the official adoption of:

- Regional Long Range Transportation Plan
- Transportation Improvement Program (TIP)
- Major Amendment to the regional plan or TIP
- Air Quality Conformity Determination
- Public Participation Plan

See page 29 for more details on our plans and processes.

# • Public Review and Comment Period Requirements

We follow the Public Notice Procedures described in <u>Section 4.1J</u> to inform the public and interested parties of public review and comment periods.

We provide notice at least 30 days before the scheduled Commission adoption of a major amendment to a regional long range transportation plan, Transportation Improvement Program (TIP), or Air Quality Conformity Determination. Similarly, we provide public notice at least 45 days prior to the scheduled Commission adoption of an updated Public Participation Plan.

We provide notification on how to access materials for public review during our public comment periods. We maintain an up-to-date listing of recognized libraries in the SPC region using <u>educationbug.org</u>. We also provide notification on how to access documents to our county planning and development offices in each of our 10 counties, as well as the City of Pittsburgh. You can find a list of these locations in Appendix B of this document. We also provide documents for public review online at our website (<u>spcregion.org</u>). Information on where and how to access public comment documents is in the Public Notices (see <u>Section 4.1J</u>).

We hold a minimum of one public meeting before the Commission acts on any major decision. This public meeting may be part of a regular Commission meeting or as a separate public meeting. We include the time and location of all public meetings on major decisions in the public notice.

### D. Additional Public Review and Comment Periods

If the draft Regional Long Range Transportation Plan, Transportation Improvement Program (TIP), Air Quality Conformity Determination, or major amendment changes significantly during the initial public review and comment period, we hold an additional 30-day public review and comment period before the Commission acts.

If the draft Public Participation Plan changes significantly during the initial public review and comment period, we hold an additional 45-day public review and comment period before the Commission acts.

We conduct additional public review and comment periods with the same procedures for regular public comment periods listed in this section.

#### The Regional Long-Range Transportation Plan

The Regional Long-Range Transportation Plan (regional plan) is a long range (20+ years) strategy and capital improvement plan. It guides the investment of public funds in multimodal transportation facilities in the context of the regional vision, goals and strategies. The regional plan also helps develop the region's Transportation Improvement Program (TIP), a shortrange capital improvement program for implementing the highest priority transportation projects over a four-year period. We update the regional plan, at a minimum, every four years with input from interested parties.



# Our public participation process for the regional plan typically follows these steps:

**Step 1:** Public Participation Panels gather initial input (when update cycles correspond, this can occur with the TIP update).

**Step 2:** We compile the initial input and use it to design the next phase of outreach and participation, such as workshops and other public meetings.

**Step 3:** We use ongoing input to develop draft regional plan materials with help from interested parties.

**Step 4:** We provide notification on how to access draft regional plan materials for review and comment by the public and interested parties. This process includes a 30-day public comment period on the draft regional plan materials, utilizing the procedures noted in <u>Section 4.2C</u>.

**Step 5:** We document all comments and th response to comments and then provide them to the Commission for review.

*Step 6:* We revise draft documents, as needed, to reflect comments received from the public.

**Step 7:** The Commission reviews and votes on the regional plan.

**Step 8:** We develop a Public Participation Report to document all comments received, the responses to comments, and the public participation and outreach activities.

**Step 9:** We will produce the adopted and approved regional plan document and make it available to the public.

Throughout the process, long range plan materials will be available on our website, <u>spcregion.org</u> and at our offices. We will provide long range plan materials in additional languages as requested and in accordance with procedures for accommodating Limited English Proficient persons and persons with disabilities (see <u>Section 3.2</u> and <u>3.3</u> for details). <u>Section 4.1J</u> describes public notices detailing how to access the materials and submit comments.

You can find the regional planning documents on our website at <u>spcregion.org</u>, at our offices, or by calling (412) 391-5590. We will provide hard copies upon request. We provide vital regional plan documents in languages other than English and in alternative formats upon request (see <u>Section 3.2</u>).



### The Transportation Improvement Program (TIP)

The Transportation Improvement Program (TIP) represents the first four years of the regional Long Range Transportation Plan (20+ year plan). The TIP identifies:

- The region's highest priority transportation projects, including roadway, bridge, transit, active transportation, freight and safety projects
- A four year program of implementation
- Available federal and non-federal funding for the identified projects

We update the TIP every two years through cooperation with local, state, and federal agencies; and input from the general public and interested parties.

The TIP will include project listings for the region's sponsors of Federal Transit Administration-funded projects, referred to as the Program of Projects. The participating agencies for which the MPO public participation process satisfies the Program of Projects requirements include: Beaver County Transit Authority, Butler Transit Authority, Fayette Area Coordinated Transit, IndiGO, Mid Mon Valley Transit Authority, New Castle Area Transit, Pittsburgh Regional Transit of Allegheny County, Town and Country Transit, Washington County Freedom Transit, Westmoreland County Transit Authority, Southwestern Pennsylvania Commission, and CommuteInfo, a program of SPC.

Throughout the process, TIP materials will be available on <u>our website</u> and at our offices. We will provide TIP materials in additional languages as requested and in accordance with procedures for accommodating Limited English Proficient persons and persons with disabilities (see <u>Section 3.2</u> and <u>3.3</u> for details). <u>Section 4.1J</u> describes public notices detailing how to access the materials and submit comments.



# Our public participation process for the TIP typically follows these steps:

**Step 1:** Public Participation Panels gather initial input (when update cycles correspond, this can occur with the regional plan update).

**Step 2:** We use initial input to design the next phase of outreach and participation, such as workshops and other public meetings.

**Step 3:** We use ongoing input to develop draft TIP materials with assistance from interested parties.

**Step 4:** We draft TIP materials and we provide notification on how to access them for review and comment by the public and interested parties. This process will provide a 30-day public comment period on the draft TIP materials, utilizing the procedures noted in <u>Section 4.2C</u>.

**Step 5:** We document all comments and the responses to comments and then provide them to the Commission.

**Step 6:** We revise daft documents, as needed, to reflect comments received from the public.

**Step 7:** The Commission reviews and votes on the TIP.

**Step 8:** We will develop a Public Participation Report to document all comments received, the responses to comments and public participation activities that occurred.

**Step 9:** We will produce the approved TIP documents and companion documents (Air Quality Conformity Determination Report, Environmental Justice Report and Public Participation Report) and make them available to the public.

### Major Amendments to the TIP or Regional Plan

Both the TIP and the regional plan are dynamic/living documents. After the Commission approves the documents, they may change due to budgeted changes in project scheduling and estimated costs. The Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) will only authorize projects and approve grants for projects where the phase costs by year are in the current approved TIP. A major amendment is any amendment to the TIP or regional plan.

#### Our public participation process for Major Amendments typically follows these steps:

**Step 1:** We inform the public and interested parties of the public review and comment period. We follow the Public Notice procedures described in <u>Section 4.1C</u>.

**Step 2:** We draft the amendments and provide notification on how to access them for review and comment by the public, interested parties, and participating transit agencies listed under <u>Section 4.2D</u>. We hold a 30-day public comment period on the Major Amendment, utilizing procedures noted in <u>Section 4.2.C</u>.

**Step 3:** We document all comments and the response to comments and then provide them to the Commission.

**Step 4:** We revise draft documents, as needed, to reflect public comments received from the public.

*Step 5:* The Commission votes on the Major Amendment.

**Step 6:** After federal and state approval of the requested changes, we update the appropriate documents and make them available to the public.

#### Air Quality Conformity Determination Report

The Air Quality Conformity Determination report is a companion document to the regional long range transportation plan and to the TIP. The Air Quality Conformity Determination report documents the process we use for making the transportation-related conformity determination for ozone, particulate matter and carbon monoxide. The Federal Clean Air Act requires the conformity determination. Our conformity finding is based upon criteria and procedures described in EPA's Transportation Conformity Rule (40 CFR Part 93) and satisfies all applicable conformity requirements.

Air Quality Conformity Determination is a review of transportation plans and programs to ensure that they comply with federal clean air requirements. (Changes to the transportation system collectively must not worsen air quality; in areas where air quality does not meet federal standards, transportation plans and programs need to improve the air quality.)

We develop the Air Quality Conformity Determination report as part of the regional plan or TIP update. <u>Section 4.2D</u> describes the public participation and public comment procedures for the regional plan or TIP. We also update the Air Quality Conformity Determination report as required by certain amendments to the TIP or regional plan. In that case we follow the public participation and public comment procedures for major amendments to the regional plan or TIP as described in <u>Section 4.2D</u>.

#### The Public Participation Plan

We also make this document available for public comment before adoption by the Commission. We periodically update the Public Participation Plan when:

- We receive new official planning regulations and procedures
- After we review and evaluate the Public Participation Plan's effectiveness

This Public Participation Plan and subsequent amendments are effective immediately upon adoption by the Southwestern Pennsylvania Commission. This Public Participation Plan supersedes the previous Public Participation Plan (adopted June 2021).

#### **Plan Process**

You can find the <u>Public Participation Plan</u> (and <u>Public Participation Report</u>) on our website at <u>spcregion.org</u>, at our offices, or by calling (412) 391-5590. The Public Participation Plan is available upon request in languages other than English and in alternative formats (see <u>Section 3.2</u>).

Our public participation process for the Public Participation Plan typically follows these steps:

**Step 1:** We revise the Public Participation Plan with help from interested parties, including the Public Participation Panels.

**Step 2:** We hold a 45-day public comment period on the draft Public Participation Plan. We use the procedures noted in <u>Section</u> <u>4.2C</u>.

**Step 3:** We document all comments and the response to comments and then provide them to the Commission.

**Step 4:** We revise daft documents, as needed, to reflect public comments received.

# **Step 5:** The Commission votes on the draft Public Participation Plan.

**Step 6:** We develop a Public Participation Report to document all comments received, the response to comments, and the public participation and outreach activities.

#### **Consultation in Developing the Public Participation Plan**

In 2007, we developed the first Public Participation Plan with help from a wide range of interested parties. We developed the first draft to begin the dialog, using guidance from the SAFETEA-LU legislation and training sponsored by the National Transit Institute (NTI).

The Public Participation Plan is a dynamic/ living document, and periodic updates ensure that the Plan reflects current conditions and practices. The interested parties listed in <u>Section 2.2</u> were consulted during subsequent updates in 2011, 2012, 2015, 2021 and 2025. We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan. Then we presented it for formal public review and comment as described above.



# SPC Transportation Plans and Processes

	Transportation Improvement Project (TIP)	Long Range Transportation Plan (LRTP)	Air Quality Conformity Determination Report	Public Participation Plan (PPP)
Timeframe	4 years	20+ years	4 year	
Goals	Identify the region's highest priority transportation projects Develop a multi-year implementation program Identify available federal and non- federal funding for the identified projects	Guide the investment of public funds in multimodal transportation facilities Provide the context for the region's TIP	Ensure all transportation projects and programs are consistent with air quality goals set by the EPA Confirm consistent goals in the TIP and LRTP for ozone, particulate matter, and carbon monoxide	Describe objectives, strategies, and tools to engage the public and encourage participation in the development of transportation plans and programs
Update Frequency	2 years	4 years	2 years	5 years or as needed
Typical Public Participation Opportunities	<ul> <li>-Public meeting</li> <li>-Public workshops</li> <li>-Survey</li> <li>-30-day public</li> <li>comment period on</li> <li>draft document</li> <li>Online</li> <li>Local government</li> <li>offices</li> <li>Libraries</li> </ul>	<ul> <li>-Public meeting</li> <li>-Public workshops</li> <li>-Survey</li> <li>-30-day public</li> <li>comment period on</li> <li>draft document</li> <li>Online</li> <li>Local government</li> <li>offices</li> <li>Libraries</li> </ul>	-Public meeting -Public workshops -Survey -30-day public comment period on draft document • Online • Local government offices • Libraries	-Public meeting -Public workshops -Survey -45-day public comment period on draft document • Online • Local government offices • Libraries
Opportunities are Shared through Public Notices	<ul> <li>Newspaper</li> <li>SPC website</li> <li>Press release</li> <li>Partner agencies</li> <li>SPC offices</li> </ul>	<ul> <li>Newspaper</li> <li>SPC website</li> <li>Press release</li> <li>Partner agencies</li> <li>SPC offices</li> </ul>	<ul> <li>Newspaper</li> <li>SPC website</li> <li>Press release</li> <li>Partner agencies</li> <li>SPC offices</li> </ul>	<ul> <li>Newspaper</li> <li>SPC website</li> <li>Press release</li> <li>Partner agencies</li> <li>SPC offices</li> </ul>

Public Participation Panels are involved in every update.

#### SPC Meetings and Public Meetings

Our SPC meetings and public meetings include opportunities for public comment. You can find an online calendar of upcoming public meetings on our website: (https:// spcregion.org/events/). We document all public comments and they become a part of the meeting minutes. If the public is unable to comment during a meeting time, they may submit comments in written, verbal, or electronic form.

#### **Commission Meetings**

We hold Commission meetings periodically which are open to the public. People or parties who want to speak at a Commission meeting will be asked to sign in at in-person meetings or identify themselves in a virtual/hybrid meeting. If a person is unable to comment during a scheduled meeting time, they can submit their comments in written, verbal, or electronic form.

Our staff members are available to answer questions regarding directions or special requests in a reasonable manner.

When it is time for public comment, we:

- Call speakers in the order they signed in (if applicable)
- Ask speakers to keep their comments to three (3) minutes, unless otherwise specified
- Encourage speakers or presenters to provide visual aids or handouts for the attendees

The speaker is responsible for copying handouts for distribution. Speakers should not duplicate the comments of others preceding them. We post Commission meeting minutes or summaries, including public comments, on our website at <u>spcregion.org</u>. You can also review them at our offices or call (412) 391-5590 for more information.

### E. Partner Agencies and Community Liaisons

We collaborate with partner agencies and civic and community organizations that have long-standing relationships with the public. They are aware of the various concerns expressed by the communities they represent. We use their resources to raise awareness of our events and programs to increase our levels of public participation.

Our staff regularly presents information to interested civic and community organizations about our activities, the transportation planning process in general, and specific transportation projects.

### F. Project-Specific Outreach

Our projects or studies can include complex issues that may require targeted public outreach efforts. When necessary, we will develop outreach and educational programs to inform various parties of project details and gather public feedback.

### **G. Virtual Options**

Virtual and hybrid meetings along with online public participation opportunities have become commonplace. SPC will utilize this technology to increase participation in public meetings by offering virtual and hybrid opportunities, or in combination with in-person events. Providing virtual platforms for public participation can help remove accessibility barriers for persons with disabilities and other potentially underserved groups.



# 4.3 Providing Public Comment

### **A. Written Comments**

We accept written comments on transportation plans, programs, and actions at any time via letter, fax, or email to the address below:

#### Comments

Southwestern Pennsylvania Commission 42 21st street, Suite 101 Pittsburgh, PA 15222 Call: 412-391-5590 Email: Comments@spcregion.org

We consider written comments in the same manner as testimony presented orally at scheduled public meetings. We forward summaries of written testimony to the SPC Commissioners for their review.

### **B. Oral Testimony or Verbal** Comments

We provide multiple opportunities for oral testimony or verbal comments, as outlined more fully in Section 4.2 of this document.

- We accept public comments at SPC Commission meetings. We incorporate a summary of the comments received into the formal meeting minutes.
- Periodically, we hold formal public meetings for specific projects, programs, or plans. Each meeting includes an opportunity for verbal public testimony or comments.

We request that individuals wishing to comment in person about a specific project, submit a written comment at the time of the meeting. You can find electronic comment forms on our website at <u>spcregion.org</u>. The public may bring additional presentation materials beyond the project abstract. We include supplemental presentation material in the public record.

Our staff is available at each meeting to assist those who want to deliver comments. If you need an accommodation due to a disability, or have questions pertaining to these guidelines or format of the public meetings, please contact our Public Involvement Coordinator at (412) 391-5590.

# SECTION 5 EVALUATING OUR STRATEGIES

We continually monitor the public engagement process to sustain best practices in public participation.

See how >

# SECTION 5: EVALUATING OUR STRATEGIES



We continually monitor the public engagement process to sustain best practices in public participation. Our evaluation process includes the following:

- An outline for evaluating and improving this document and the strategies that guide how we engage the public.
- Public Participation Panels: We periodically ask the chairpersons to participate in focus groups. During focus groups they discuss the effectiveness of the Panels, ways to engage members and encourage participation, and suggestions for improving the Panels. We collect input from the Panels related to other plans, projects or studies through meetings, workshops or surveys as needed.
- Public meetings: The public can provide feedback on the effectiveness of our communication and meeting format during special workshops and meetings.
- The Commission reviews comments after a 45-day public comment period for the update of the Public Participation Plan. Then they recommend changes to the Public Participation Plan and our public engagement processes.

In addition to the above evaluation, we implement the following actions to improve our public engagement processes:

- Identify and consult with interested parties
- Seek out EJ/LEP organizations and resources
- Update our Limited English
   Proficiency Assessment
- Review ADA accessibility features of websites/meeting locations
- Develop various forms of education media for all interested audiences
- Evaluate the effectiveness of the Public Participation Plan
- Promote Public Participation Panel appointment opportunities to the general public and interested parties
- Seek new ways to engage the Public Participation Panels and general public, including social media, virtual and hybrid meetings, engaging activities and other online tools



# APPENDICES

8-Hour Ozone

resignations

# APPENDIX A Definitions

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#### **Definitions**

- A. **Air Quality Conformity Determination:** Review of transportation plans and programs to ensure that they comply with federal clean air requirements. (Changes to the transportation system collectively must not worsen air quality; in areas where air quality does not meet federal standards, transportation plans and programs need to improve the air quality.)
- B. **Transportation Improvement Program (TIP)**: A staged, four-year, fiscally-constrained, intermodal program of transportation projects that is consistent with the long-range transportation plan. The TIP includes a prioritized program of projects and its financing plan based on estimated funding available. The TIP is the first stage of the regional Long Range Transportation Plan and is updated every two years.
- C. Long Range Transportation Plan: A transportation plan addressing at least a twenty-year planning horizon, including both long-range and short-range strategies/actions of an integrated, intermodal transportation system that facilitates the efficient movement of people and goods and meets Federal requirements (23 C.F.R. § 450.322).
- D. **Major Amendment:** Any amendment to a Long Range Transportation Plan (regional plan) or Transportation Improvement Program (TIP).
- E. **Major Decision:** The adoption or major amendment of the Long Range Transportation Plan (regional plan), Transportation Improvement Program (TIP), Air Quality Conformity Determination, or other significant transportation plan or program.
- F. Minor TIP or Long Range Transportation Plan Amendment: Correction of clerical errors; changes that are air quality neutral (projects and project types which are not required to be included in regional air quality conformity assessments for transportation plans and programs as listed in <u>Sections 126</u> and <u>127</u> of EPA's Transportation Conformity Rule, <u>40</u> C.F.R. § 93).
- G. **Reasonableness:** In order to assist public involvement while also using limited staff resources efficiently, we make information available to interested parties on a regular basis through the various processes and activities outlined in this Public Participation Plan. When we receive special requests for an analysis that is not part of the planning process, or other special data or information, we will determine the reasonableness of the request. Parameters for determining reasonableness (as used in this document) will evolve around the preparation time and costs to respond, as well as the relevancy to the transportation planning process and the agency mission. We determine reasonableness of and respond to all special requests on an individual basis.
- H. Interested Parties: (as defined in <u>23 C.F.R. §450.316</u>) Citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties.

- **I. The Public**: All individuals or groups in the SPC region. This includes individuals, affected public agencies, representatives of transportation agency employees, public and private providers of transportation, persons with disabilities, and Environmental Justice populations, including low income and minority populations.
- **J. Traditionally underserved:** Executive Order 13985, defines underserved communities as populations and geographic communities that have been denied the opportunity to fully participate in economic, social, and civic life.
- **K. Minority:** A minority is a group of people who share common characteristics, such as culture, religion, or language, and make up less than half of the population in a state. A person can be a member of a minority without being a citizen, resident, or having any other official recognition.

Minority rights protect the freedoms of individuals and groups who are not part of the dominant culture. These rights allow people to express their identity, participate in decision-making, and access opportunities.

- **L.Limited English Proficient:** individuals, to include those who know a bit of English but need assistance, and those who don't speak English at all as their primary language.
- **M.** Low-income: a person whose median household income is at or below the HHS poverty guidelines.
- N. Public Participation Panel Meetings: a public meeting focuses on the Long-Range Plan (LRP) or the Transportation Improvement Program(TIP). As the federally designated Metropolitan Planning Organization(MPO), we are required by the state and federal government to host public meetings and a 30 day public comment period or 45 day public comment period for the Public Participation Plan, in an effort to solicit feedback on the TIP and LRP. At Public meetings, our staff members(SPC), PennDOT officials, and County Officials are there and available to answer questions. In terms of format for the meetings, our staff members will give a brief presentation on the transportation projects, and the meeting opens up for Q&A. The meetings are open to the public and we encourage people to invite others, such as local stakeholders, community groups, and other individuals with their counties.

**O.** Southwestern Pennsylvania Commission(SPC): SPC is comprised of both a 60+ member governing body (The Commission), as well as a 50+ member administrative arm (The Corporation) all working together on the goals of transportation, planning and development and Information Systems in the Southwestern Pennsylvania region. We are the cooperative forum for regional collaboration, planning, and public decision-making. We operate with public involvement and trust. We develop plans and programs for public investments, as well as fulfill federal and state requirements for transportation, economic development, and local government assistance program.

**P.** Metropolitan Planning Organization (MPO): MPO's is the policy board of an organization created and designated to carry out the metropolitan transportation planning process. MPO's are required to represent localities in all urbanized areas (UZA's) with population over 50,000, as determined by the U.S. Census.

# APPENDIX B Document Review Network

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## DOCUMENT REVIEW NETWORK

#### **County Planning Offices**

#### Allegheny County Department of Economic Development

One Chatham Center, Suite 900 112 Washington Place Pittsburgh, PA 15219 Phone: 42-350-1000 Email: acic@alleghenycounty.us

#### Armstrong County Department of Planning and Development

402 Market Street Kittanning, PA 16201 Phone: 724-548-3223 Email: planning@co.armstrong.pa.us

#### **Butler County Planning Commission**

1241 West Diamond Street P. O. Box 1208 Butler, PA 16003-1208 Phone: 724-284-0364 Email: <u>MGordon@co.butler.pa.us</u>

#### **Beaver County Planning Commission**

810 Third Street Beaver, PA 15009 Phone: 724-770-4421 Email:ddistler@beavercountypa.gov

#### <u>Fayette County Office of Planning and</u> <u>Zoning</u> 61 East Main Street, 3rd Floor Uniontown, PA 15401 Phone: 724-430-1211 Email: srosiek@fayettepa.org

#### Greene CountyDepartment of

Planning & CommunityDevelopment 93 E. High Street, 2<sup>n</sup>¢loor Waynesburg,PA 15370 Phone: 724-852-5300 Email: klamb@co.greene.pa.us

#### Indiana County Officeof Planning and

Development 801 WaterStreet Indiana,PA15701-1705 Phone: 724-465-3870 Email: jkrug@ceo.co.indiana.pa.us

#### Lawrence CountyPlanning Department

430 Court Street Lawrence County Government Center New Castle PA 16101 Phone: 724- 656-2144 Email: <u>amckinney@co.lawrence.pa.us</u>

#### Pittsburgh Department of CityPlanning

200 Ross Street,4<sup>th</sup> Floor Pittsburgh, PA 15219 Phone: 412-255-2200 Email: planningcommission@pittsburghpa.gov

#### Washington County Planning Commission

Washington County Courthouse, Suite 701 100 West Beau Street, Suite 701 Washington, PA 15301 Phone: 724-228-6811 Email: becky.butler@co.washington.pa.us

#### Westmoreland County Planning Department

Fifth Floor, Suites 510 and 520 40 North Pennsylvania Avenue Greensburg, PA 15601 Phone: (724) 830-3600 Email: JSpano@westmorelandcountypa.gov

#### **Public Libraries**

#### Adams Memorial Library

1112 Ligonier Street Latrobe, PA 15650 Phone: 724-539-1972 Email: <u>library@adamslib.org</u>

#### Andrew Carnegie Free Library

300 Beechwood Avenue Carnegie, PA 15106 Phone: 412-276-3456 Email: <u>byerlyk@einetwork.net</u>

#### Apollo Memorial Library

219 North Pennsylvania Avenue Apollo, PA 15613 Phone: 724-478-4214 Email: <u>apollo@armstronglibraries.org</u>

#### Belle Vernon Public Library

505 Speer Street Belle Vernon, PA 15012 Phone: 724-929-6642 Email: <u>bvlibrary@comcast.net</u>

#### **Bethel Park Public Library**

5100 West Liberty Avenue Bethel Park, PA 15102 Phone: 412-835-2207 Email: <u>bethelpark@einetwork.net</u>

#### B. F. Jones Memorial Library

663 Franklin Avenue Aliquippa, PA 15001 Phone: 724-375-2900 Email: <u>info@bfjoneslibrary.org</u>

#### Blairsville Free Library

113 North Walnut Street Blairsville, PA 15717 Phone: 724-459-6077

#### **Brownsville Free Library**

100 Seneca Street Brownsville, PA 15417 Phone: 724-785-7272 Email: <u>brpublib@gmail.com</u>

#### Burgettstown Community Library

2 Kerr Street Burgettstown, PA 15021 Phone: 724) 947-9780 Email: <u>librarian@burglibrary.org</u>

#### Butler Area Public Library

218 North McKean Street Butler, PA 16001 Phone: (724) 287-1715 Email: <u>baplreference@bcfls.org</u>

#### Carnegie Free Library of Beaver Falls

1301 Seventh Avenue Beaver Falls, PA 15010 Phone: 724-846-4340 Email: <u>rcrisci@beaverlibraries.org</u>

#### Carnegie Free Library of Connellsville

299 South Pittsburgh Street Connellsville, PA 15425 Phone: 724-628-1380 Email: <u>cargnegie@carnegiefreelib.org</u>

#### Carnegie Free Library of Swissvale

1800 Monongahela Ave Pittsburgh, PA 15218 Phone: 412-731-2300 Email: carnegiefreelibraryofswissvale@gmail.com

#### Carnegie Library of Homestead

510 E. 10th Avenue Munhall, PA 15120 Phone: 412-462-3444 Email: <u>clyons@carnegieofhomestead.org</u>

#### Carnegie Library of Pittsburgh - Allegheny

1230 Federal Street Pittsburgh, PA 15212 Phone: 412-237-1890

#### Carnegie Library of Pittsburgh - Beechview

1910 Broadway Avenue Pittsburgh, PA 15216 Phone: 412-563-2900

#### Carnegie Library of Pittsburgh - Brookline

708 Brookline Boulevard Pittsburgh, PA 15226 Phone: 412-561-1003

#### Carnegie Library of Pittsburgh - Carrick

1811 Brownsville Road Pittsburgh, PA 15210 Phone: 412-882-3897

#### **Carnegie Library of Pittsburgh - Downtown**

612 Smithfield Street Pittsburgh, PA 15222 Phone: 412.622.3114

#### Carnegie Library of Pittsburgh - East Liberty

130 S. Whitfield Street Pittsburgh, PA 15206 Phone: 412-363-8232

#### Carnegie Library of Pittsburgh - Hazelwood

5006 Second Avenue Pittsburgh, PA 15207 Phone: 412-421-2517

#### Carnegie Library of Pittsburgh - Hill District

2177 Centre Avenue Pittsburgh, PA 15219 Phone: 412-281-3753 <u>Carnegie Library of Pittsburgh - Homewood</u> 7101 Hamilton Avenue Pittsburgh, PA 15208 Phone: 412-731-3080

#### Carnegie Library of Pittsburgh - Knoxville

400 Brownsville Road Pittsburgh, PA 15210 Phone: 412-381-6543

#### Carnegie Library of Pittsburgh -

Lawrenceville 279 Fisk Street Pittsburgh, PA 15201 Phone: 412-682-3668

#### Carnegie Library of Pittsburgh - Library for

<u>the Blind and Physically Handicapped</u> 4724 Baum Blvd. Pittsburgh, PA 15213 Phone: 412-687-2440 or 800-242-0586

#### Carnegie Library of Pittsburgh - Mt.

Washington 315 Grandview Avenue

Pittsburgh, PA 15211 Phone: 412-381-3380

#### Carnegte Library of Pittsburgh - Oakland (Main)

4400 Forbes Avenue Pittsburgh, PA 15213 Phone: 412.622.3114

#### Carnegie Library of Pittsburgh - Sheraden

720 Sherwood Avenue Pittsburgh, PA 15204 Phone: 412.331.1135

#### Carnegie Library of Pittsburgh - South Side

2205 East Carson Street Pittsburgh, PA 15203 Phone: 412-431-0505

#### Carnegie Library of Pittsburgh - Squirrel Hill

5801 Forbes Avenue Pittsburgh, PA 15217 Phone: 412-422-9650

#### Carnegie Library of Pittsburgh - West End

47 Wabash Street Pittsburgh, PA 15220 Phone: 412-921-1717

#### Carnegie Library of Pittsburgh - Woods Run

1201 Woods Run Avenue Pittsburgh, PA 15212 Phone: 412.761.3730

#### Chartiers-Houston Community Library

730 West Grant Street Houston, PA 15342 Phone: 724-745-4300 Email: <u>chclbusiness@gmail.com</u>

#### Citizens Library

55 South College Street Washington, PA 15301 Phone: 724-222-2400 Email: citlib@citlib.org

#### **Community Library of Allegheny Valley**

1522 Broadview Boulevard Natrona Heights, PA 15065 Phone: 724-226-3491 Email: <u>clavlibraryharrison@gmail.com</u>

#### Cranberry Public Library

2525 Rochester Road, Suite 300 Cranberry Twp., PA 16066 Phone: 724-776-9100 Email: <u>cranberry@bcfls.org</u>

#### Ellwood City Public Library

415 Lawrence Avenue Ellwood, PA 16117 Phone: 724-758-6458 Email: ellwood library@lawrencecountylibrary.org

#### Eva K. Bowlby Memorial Library

311 North West Street Waynesburg, PA 15370 Phone: 724-627-9776 Email:<u>http://www.waggin.org/email-</u> us

#### Flenniken Memorial Library

102 East George Street Carmichaels, PA 15320 Phone: 724-966-5263 Email: director@flenniken.org

#### Ford City Public Library

1136 4th Ave Ford City, PA 16226 Phone: 724-763-3591 Email: <u>fordcity@armstronglibraries.org</u>

#### Frank Sarris Public Library

35 North Jefferson Avenue Canonsburg, PA 15317 Phone: 724-745-1308 Email: <u>info@franksarrislibrary.org</u>

#### Freeport Area Library Association

428 Market Street Freeport, PA 16229 Phone: 724-295-3616 Email: <u>fala@salsgiver.com</u>

#### Indiana Free Library

845 Philadelphia Street Indiana, PA 15701 Phone: 724-465-8841 Email: indianfreelibrary.org

#### Indiana University of Pennsylvania

<u>Stapleton Library</u> 431 South Eleventh Street Indiana, PA 15705 Phone: 724-357-2330 Email: <u>erik.nordberg@iup.edu</u>

#### Jefferson Library

925 Old Clairton Road Jefferson Hills, PA 15025-3158 Phone: 412-655-7741 Email: jeffersonhills@jeffersonhillslibrary.org

#### Kittanning Free Library

280 North Jefferson Street Kittanning, PA 16201 Phone: 724-543-1383

#### Email:dpatterson@armstronglibraries.org

#### Laughlin Memorial Free Library

99 Eleventh Street Ambridge, PA 15003 Phone: 724-266-3857 Email: jmulcahy@beaverlibraries.org

#### Leechburg Public Library

139 Market Street Leechburg, PA 15656 Phone: 724-236-0080 Email: <u>leechburgpubliclibrary@yahoo.com</u>

#### Mars Area Public Library

107 Grand Avenue Box 415 Mars, PA 16046 Phone: 724-625-9048 Email: jcallihan@bcfls.org

#### Monongahela Area Library

813 West Main Street Monongahela, PA 15063 Phone: 724-258-5409 Email: <u>monongahelalib@gmail.com</u>

#### Monaca Public Library

998 Indiana Avenue, 2<sup>nd</sup>Floor Monaca, PA 15061 Phone: 724-775-9608 Email: <u>psmith@beaverlibraries.org</u>

#### Moon Township Public Library

1700 Beaver Grade Road, #100 Coraopolis, PA 15108 Phone: 412-269-0334 Email: panellah@einetwork.net

#### Monessen Public Library

326 Donner Avenue Monessen, PA 15062 Phone: 724-684-4750 Email: <u>Monessen.Public.Library@gmail.com</u>

#### Monroeville Public Library

4000 Gateway Campus Blvd. Monroeville, PA 15146 Phone: 412-372-0500 Email: henlinen@einetwork.net

#### Mount Lebanon Public Library

16 Castle Shannon Boulevard Pittsburgh, PA 15228 Phone: 412-531-1912 Email: mtlebanonlibrary.org

#### Murrysville Community Library

4130 Sardis Road Murrysville, PA 15668 Phone: 724-327-1102 Email: <u>murrysville@wlnonline.org</u>

#### New Castle Public Library

207 E. North Street New Castle, PA 16101 Phone: 724-658-6659 Email:reference@ncdlc.org

#### Northland Public Library

300 Cumberland Road Pittsburgh, PA 15237 Phone: 412-366-8100 Email: <u>northland@einetwork.net</u>



#### Norwin Public Library

100 Caruthers Lane Irwin, PA 15642 Phone: 724-863-4700 Email: info@norwinpubliclibrary.net

#### Penn Hills Library

1037 Stotler Road Pittsburgh, PA 15235 Phone: 412-795-3507 Email: <u>phlibrary@einetwork.net</u>

#### People's Library

3052 Wachter Ave New Kensington, PA 15068 Phone: 724-339-1565

#### Peters Township Library

616 East McMurray Road McMurray, PA 15317-3420 Phone: 724-941-9430 Email: <u>ptlib@ptlibrary.org</u>

#### **Rostraver Public Library**

700 Plaza Drive Belle Vernon, PA 15012 Phone: 724-379-5511 Email: <u>rostraver@wlnonline.org</u>

#### Saltsburg Free Public Library

417 Walnut Street Saltsburg, PA 15681 Phone: 724-702-0261 Email: <u>saltsburgfreelibrary@gmail.com</u>

#### Scottdale Public Library

106 Spring Street Scottdale, PA 15683 Phone: 724-887-6140 Email: <u>scottdalepubliclibrary@gmail.com</u>

#### Shaler North Hills Library

1822 Mount Royal Boulevard Glenshaw, PA 15116 Phone: 412-486-0211 Email: shaler@einetwork.net

#### Uniontown Public Library

24 Jefferson Street Uniontown, PA 15401 Phone: 724-437-1165 Email: <u>upl@uniontownlib.org</u>

#### Worthington West Franklin Community

<u>Library</u> 214 East Main Street, Suite 1 Worthington, Pa. 16262 Phone: 724-297-3762 Email: <u>wwlibrary@comcast.net</u>

#### Western Allegheny Community Library

181 Bateman Road Oakdale, PA 15071 Phone: 724-695-8150 Email: <u>westallegheny@einetwork.net</u>

#### Zelienople Public Library

227 South High Street Zelienople, PA 16063 Phone: 724-452-9330 Email: <u>zelienople@bcfls.org</u>

# APPENDIX C Limited English Proficiency Resources

B-Hour Uzone Designations

# LIMITED ENGLISH PROFICIENCY RESOURCES

#### Bhutanese Community Association of

Pittsburgh (BCAP)

3000 Brownsville Road Pittsburgh, PA 15227 Website: <u>www.bcap.us</u> Email: <u>contact@bcap.us</u> Phone: 412-668-3197

#### Casa San Jose

(Beechview) 2116 Broadway Avenue Pittsburgh, PA 15216 Website: <u>casasanjose.org</u> Email: <u>info@casasanjose.org</u> Phone: 412-343-3111

(East Liberty) 116 South Highland Avenue 15206 Pittsburgh, PA 15206 Website: <u>casasanjose.org</u> Email: <u>info@casasanjose.org</u> Phone: 412-339-6666

(Ambridge) 725 Glenwood Avenue Ambridge, PA 15003 Website: <u>casasanjose.org</u> Email: <u>milena@casasanjose.org</u> Phone: 412-330-9096

#### **COESA: Brazilian Association in Pittsburgh**

1555 Broadway Avenue Pittsburgh, PA 15216 Website: <u>coesabrazil.org</u> Email: <u>contact@coesabrazil.org</u> Phone: 412- 420-0742

#### Familia & Comunidad Westmoreland Greensburg, PA Website: famycom.org Email: info@famycom.org Phone: 724-672-3783

#### French Cultural Center

719 Melbourne St Pittsburgh, PA 15217 Website: https://frenchpittsburgh.org/

#### **Global Switchboard**

305 34<sup>th</sup> Street Pittsburgh, PA 15201 Website: <u>theglobalswitchboard.org</u> Email: <u>admin@theglobalswitchboard.org</u> Phone: 412-471-7852

#### Istituto Mondo Italiano

7604 Charleston Avenue Pittsburgh, PA 15218 Website:

https://www.istitutomondoitaliano.org/ Email: info@istitutomondoitaliano.org Phone:412-478-2681

#### Language Line Services

Over-The-Phone Language Interpretation 1 Lower Ragsdale Drive, Building 2 Monterey, CA 93940 Website: <u>www.languageline.com</u> Email: <u>CustomerCare@LanguageLine.com</u>

Phone: 800-752-6096

#### Latino Community Center

5750 Baum Blvd Pittsburgh, PA 15206 Website: <u>www.latinocommunitycenter.org</u> Email: <u>info@latinocommunitycenter.org</u> Phone: 412-335-7446

#### Latin American Cultural Union

1555 Broadway Avenue, 2<sup>nd</sup> Floor Pittsburgh, PA 15216 Website: <u>www.lacunet.org</u> Email: <u>malvarado@nalac.org</u> Phone: 412-345-1047

#### <u>La Mega Media</u>

6401 Penn Avenue, Suite 300 Pittsburgh, PA 15206 Website: <u>www.lamegamedia.com</u> Phone: 412-999-0808

#### Pittsburgh Metro Area Hispanic Chamber of

<u>Commerce</u> 1555 Broadway Avenue, Second Floor Pittsburgh, PA 15219 Website: <u>www.pmahcc.org</u> Email: <u>chamber@pmahcc.org</u> Phone: 412-533-9300

#### Somali Bantu Community Association o

Pittsburgh 305 34<sup>th</sup> Street Pittsburgh, PA 15201 Website: <u>https://www.unitedsomalibantu.org/</u> Email: <u>hassan@usbpittsburgh.onmicrosoft.com</u> Phone: 412-519-5339

#### WEDO 810 AM

1985 Lincoln Way White Oak, PA 15131-2415 Website: <u>https:bciradio.net/wedo/index.html</u> Email<u>: Faywestmorelandradio@gmail.com</u> Phone: 412-824-8100

#### WRCT 88.3 FM (Barrio Latino on the Air) 1 WRCT Plaza 5000 Forbes Avenue Pittsburgh, PA 15213 Website: www.wrct.org Email: info@wrct.org Phone: 412-621-0728

#### YWCA Butler

339 N Washington Street Butler, PA 16001 Website:<u>https://bcfymca.org/</u> Phone: 724-287-4733

#### YWCA Greater Pittsburgh

2313 E Carson St 2nd Floor Pittsburgh, PA 15222 Website: <u>www.ywcapgh.org</u> Email: <u>spaolo@ywcapgh.org</u> Phone: 412-391-5100

#### YWCA Westmoreland County

424 North Main Street Greensburg, PA 15601 Website: <u>www.ywcawestmoreland.org</u> Email: <u>info@ywcawestmoreland.org</u> Phone: 724-834-4339

# APPENDIX D Tribal Liaisons

Television and an and

#### Absentee-Shawnee Tribe of Indians of Oklahoma

2025 S. Gordon Cooper Drive

Shawnee, OK 74801 Phone: (405) 275-4030 ext. 6308 Email: media@astribe.com

#### **Cayuga Nation**

P.O. Box 803 Seneca Falls, NY 13148 Phone: (315) 568-0750 Email: <u>patti.lavell@gocayuga.com</u>

#### **Delaware Nation, Oklahoma**

P.O. Box 825 31064 State Highway 281, Bldg 100 Anadarko, OK 73005 Phone: (405) 247-2448 Email: prit@delawarenation-nsn.gov

#### **Delaware Tribe of Indians**

5100 Tuxedo Blvd Bartlesville, OK 74006 Phone: 918-337-6590 Email: tribe@delawaretribe.org

#### Delaware Tribe of Indians (cont.)

126 University Circle Stroud Hall, Rm 437 East Stroudsburg, PA 18301 Phone: 570-422-3539 Email: <u>helpdesk@live.esu.edu</u>

#### Delaware Tribe Historic Preservation Office

1420 C of E Dr #190 Emporia, KS 66801 Phone: 620-340-0111

#### Eastern Shawnee Tribe of Oklahoma

127 Oneida St. Seneca, MO 64865 Phone: (918) 666-2435 Email: www.estoo-nsn.gov/

#### **Oneida Indian Nation**

2037 Dream Catcher Plaza Oneida, NY 13421 Phone: (315) 829-8900 Email: www.oneidaindiannation.com

#### **Oneida Nation**

N7210 Seminary Rd Oneida, WI 54155-0365 Phone: 1-800-236-2214

Email:<u>Communications\_Department</u> @oneidanation.org

#### **Onondaga Nation**

4040 Route 11 Nedrow, NY 13120 Phone: (315) 469-0302 Email: <u>admin@onondaganation.org</u>

#### Seneca Nation of Indians

90 O:hi'yoh Way Salamanca, NY 14779 Phone: (716) 945-1790

#### Seneca-Cayuga Nation

P.O. Box 453220 23701 S. 655 RD Grove, OK 74344 Phone: (918) 787-5452 Ext. 6012 Email: wfisher@sctribe.com

#### Saint Regis Mohawk Tribe

71 Margaret Terrance Memorial Way Akwesasne, NY 13655 Phone: (518) 358-2272 Email:communications@srmt-nsn.gov

#### Shawnee Tribe

P.O. Box 189 29 South Highway OK-69a Miami OK 74354 Phone: (918) 542-2441 Email: media@shawnee-tribe.com

#### Stockbridge Munsee Community,

Wisconsin N8705 MohHeConNuck Road Bowler, WI 54416 Phone: (715) 793-4111 Email: toviolet.azzolina@mohican.com

#### **Tonawanda Band of Seneca**

7027 Meadville Road Basom, NY 14013 Phone: (716) 542-4244 Email: nill.altarama.com

#### **Tuscarora Nation**

2006 Mt. Hope Road Lewiston, NY 14092 Phone: (716) 297-1148 Email: <u>nill.altarama.com</u>



# APPENDIX E Discrimination Complaint Procedures

& Hour Wzone Designations This document is available in alternate formats upon request. SPC will provide translation and interpretation services upon request at no charge. Please call SPC at (412) 391-5590 for more information.

#### <u>Italiano</u>

Questo documento è disponibile in formati alternativi su richiesta. SPC fornirà servizi di traduzione e interpretazione su richiesta senza alcun costo. Per piacere, chiami SPC al numero (412) 391-5590 per maggiori informazioni. <u>Espanol</u>

El presente documento está disponible en formatos alternativos bajo solicitud. SPC ofrece servicios de traducción e interpretación gratis bajo solicitud. Comuníquese con SPC al (412) 391-5590 para obtener más información. 中文

本文件可根據要求以其他格式提供。

SPC將根據要求提供免費筆譯和口譯服務。詳情 請致電(412)391-5590與SPC聯系。

Nepali:

यो फाराम अनुरोध गरिएमा वैकल्पिक ढाँचाहरूमा उपलब्ध छन्। अनुरोध गरेमा बिना शुल्क SPC ले अनुवादन र दोभाषे सेवा उपलब्ध गराउँछ। थप जानकारीको लागि SPC (412) 391-5590 मा फोन गर्नुहोस्।

Gujarati:

આ દસ્તાવેજ વિનંતી પર વૈકલ્પિક ફોર્મેટ્સમાં ઉપલબ્ધ હોય છે. SPC કોઈપણ શુલ્ક લીધા વિના વિનંતી પર અનુવાદ અને અર્થઘટન સેવાઓ પૂરી પાડશે. વધુ માહિતી માટે કૃપા કરી (412) 391-5590 પર SPCને કૉલ કરો. Oriya:

ଏହି ଡକ୍ୟୁମଣ୍ଟେର ଅନୁରତ୍ୟାଧରବେକୈଳ୍ପିକ ଫର୍ମାଟରଭେପଲବ୍ଧ। କର୍ମିଣସି ଚାର୍ଜ୍ ଛଡ଼ା ଏସପିସି ଅନୁବାଦ ଏବଂ ବ୍ୟାଖ୍ୟା ସବୋ ପ୍ରଦାନ କରିବ। ଦୟାକରି ଅଧିକ ସୂଚନା ପାଇଁ ଏସପିସି (412) 391-5590 ରକେଲ୍ କରନ୍ତୁ।

Punjabi:

ਇਹ ਦਸਤਾਵੇਜ਼ ਬੇਨਤੀ ਕਰਨ 'ਤੇ ਵਿਕਲਪਕ ਰੂਪਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ। SPC ਬਿਨਾਂ ਕਿਸੇ ਖਰਚ 'ਤੇ ਬੇਨਤੀ 'ਤੇ ਅਨੁਵਾਦ ਅਤੇ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਪ੍ਰਦਾਨ ਕਰੇਗਾ। ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ ਕਿਰਪਾ ਕਰਕੇ SPC ਨੂੰ (412) 391-5590 'ਤੇ ਕਾਲ ਕਰੋ।

Sinhalese:

ඉල්ලීම මත මෙම ලේඛනය විකල්ප ආකෘතිවලින් ලබාගත හැකිය. SPC විසින් කිසිදු ගාස්තුවක් අය කිරීමකින් තොරව භාෂා පරිවර්තන හා භාෂණ පරිවර්තන සේවාවන් සපයනු ඇත. කරුණාකර වැඩි දුර විස්තර සඳහා (412) 391-5590 ඔස්සේ SPC අමතන්න.

Marathi:

हा दस्तऐवज विनंतीनुसार पर्यायी स्वरूपांमध्ये उपलब्ध आहे. विनंतीनुसार SPC भाषांतर आणि अर्थविवरण सेवा विनामूल्य प्रदान करेल. अधिक माहितीसाठी कृपया SPC ला (412) 391-5590 येथे कॉल करा.

Bengali:

অনুরণেধ জানাল এেই ডকুমন্টেট অন্যান্য ফরম্যাটওে পাওয়া যায়। অনুরণেধ জানাল SPC কণেনও চার্জ ছাড়াই অনুবাদ এবং ব্যাখ্যা করার পরষিবো প্রদান করব।ে

আরও তথ্যরে জন্য অনুগ্রহ কর (412)

891-5590 নম্বর SPC কফেোন করুন। Hindi:

यह दस्तावेज़ अनुरोध पर वैकल्पिक फॉरमेट में उपलब्ध है। एस पी सी (SPC) अनुवाद और व्याख्या सेवाएं अनुरोध पर बिना शुल्क उपलब्ध कराएगी। कृपया अधिक जानकारी के लिए (412) 391-5590 पर

एस पी सी (SPC) को कॉल करें। Sindhi:

درخواست جي صورت ۾ هي دستاويز متبادل بولي ۾ دستياب آهي. درخواست جي صورت ۾ SPC ترجمي ۽ ترجماني جون مفت خدمتوڻ فراهم ڪندي. مهرباني ڪري وڌيڪ معلومات لاءِ -391 (412) 5590 تي SPC کي ڪال ڪريو.

:Urdu

یہ دستاویز درخواست کیے جانے پر متبادل اشکال میں دستیاب ہے۔ SPC درخواست کیے جانے پر ترجمہ اور ترجمانی کی خدمات مفت فراہم کرے گا۔ مزید معلومات کیلئے SPC کو 5590-391 (412) پر کال کریں۔

#### SPC Title VI Notice To Public

The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more Information call 412-391-5590.

ORAF

#### SPC Title VI Notice To Public

The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more information, or to obtain a Title VI Discrimination Complaint Form, please see our website at: www.spcregion.org or call 412-391-5590.

#### SPC titolo VI avviso pubblico

La Commissione di Pennsylvania sud-occidentale (SPC) dà con il presente avviso pubblico che è la politica della Commissione per assicurare la piena conformità con il titolo VI del Civil Rights Act del 1964, il Civil Rights Act di restauro del 1987, ordine esecutivo 12898 sulla giustizia ambientale e relativi statuti e regolamenti in tutti i programmi e le attività. Titolo VI e altri statuti correlati richiedono che nessuna persona in Stati Uniti d'America è, per motivi di razza, colore, sesso, nazionalità, età o disabilità, esclusi dalla partecipazione, essere negata i benefici di o altrimenti essere oggetto di discriminazione in qualsiasi programma o attività per cui SPC riceve assistenza finanziaria federale. Qualsiasi persona che crede che essi hanno statelese da una pratica discriminatoria illecita di SPC ai sensi del titolo VI ha un diritto di presentare un reclamo formale con la Commissione. Tali reclami devono avvenire per iscritto e archiviato con titolo VI coordinatore di SPC entro centottanta 180 giorni successivi alla data della presunta occorrenza discriminatoria. Per ulteriori informazioni o per ottenere il modulo di denuncia di discriminazione un titolo VI, si prega di consultare il nostro sito Web a: www.spcregion.org o chiamare 412-391-5590.

#### SPC título VI aviso público

La Comisión de Pennsylvania al sudoeste (SPC) se da aviso público que es la política de la Comisión para asegurar la completa conformidad con el Titulo VI de la ley de derechos civiles de 1964, el acto de la restauración de los derechos civiles de 1987, orden ejecutiva 12898 en justicia ambiental y relacionados con los estatutos y reglamentos en todos los programas y actividades. Título VI y otras leyes conexas requieren que ninguna persona en los Estados Unidos de América, por motivos de raza, color, sexo, origen nacional, edad o discapacidad, se excluirá de la participación en, ser negada los beneficios de o que esté sujeta a discriminación bajo cualquier programa o actividad para que el SPC recibe asistencia financiera federal. Cualquier persona que crea que haber sido agraviadas por una práctica discriminatoria ilegal por SPC bajo el Titulo VI tiene derecho a presentar una denuncia formal ante la Comisión. Cualquier denuncia debe ser por escrito y presentado con título VI Coordinador de SPC dentro de ciento ochenta 180days siguientes a la fecha de la supuesta aparición discriminatoria. Para obtener más información, o para obtener un formulario de queja de discriminación título VI, vea por favor nuestro Web site en: www.spcregion.org o llamar al 412-391-5590.

#### SPC Titel VI Mitteilung an die Öffentlichkeit

Die Southwestern Pennsylvania Kommission (SPC) gibt hiermit öffentliche Bekanntmachung, dass es die Politik der Kommission zur Übereinstimmung mit Titel VI den Civil Rights Act von 1964, der Civil Rights Restoration Act von 1987, Executive Order 12898 auf ökologische Gerechtigkeit zu versichern, und ähnliche Gesetze und Verordnungen in allen Programmen und Aktivitäten. Titel VI und andere zugehörige Satzung erfordern, dass keine Person in den Vereinigten Staaten von Amerika, aus Gründen der Rasse, Farbe, Geschlecht, nationaler Herkunft, Alter oder Behinderung, ausgeschlossen von der Teilnahme an, die Vorteile verweigert oder Diskriminierung unter ein Programm oder eine Aktivität, die für die SPC staatliche finanziellen Unterstützung erhält sonst ausgesetzt werden. Jede Person, die glaubt, dass sie durch eine rechtswidrige diskriminierende Praktiken von SPC nach Titel VI gekränkt worden sind hat ein Recht auf eine formale Beschwerde bei der Kommission einreichen. Eine solche Beschwerde muss schriftlich erfolgen und mit SPC Titel VI Koordinator innerhalb ein hundert achtzig (180) Tage nach dem Zeitpunkt des angeblichen diskriminierende Vorkommens. Für weitere Informationen oder ein Titel VI Diskriminierung Beschwerde-Formular erhalten, finden Sie in unserer Website unter: www.spcregion.org oder telefonisch unter 412-391-5590.

#### SPC titre VI avis public

Le Commission du sud-ouest de la Pennsylvanie (CPS) donne par les présentes avis public que c'est la politique de la Commission pour assurer la pleine conformité avec le titre VI du Civil Rights Act de 1964 droits civiques Restoration Act de 1987, décret 12898 sur la Justice environnementale et concernant les lois et les règlements dans tous les programmes et activités. Titre VI et autres lois connexes exigent que nul dans les États-Unis d'Amérique est, fondée sur la race, couleur, sexe, nationalité, âge ou invalidité, exclus de la participation, se voir refuser les avantages d'ou autrement soumis à discrimination sous n'importe quel programme ou l'activité pour laquelle SPC reçoit une aide financière fédérale. Toute personne qui croit qu'ils ont été lésés par une pratique discriminatoire illégale par SPC relevant du titre VI a le droit de déposer une plainte officielle auprès de la Commission. Une telle plainte doit être écrite et déposé auprès titre VI coordinateur de la CPS au sein de cent quatre-vingts 180 jours suivant la date de l'événement discriminatiore alléguée. Pour plus d'informations, ou pour obtenir un formulaire de plainte de Discrimination titre VI, veuillez consulter notre site Web à: www.spcregion.org ou appelez 412-391-5590.

### **Discrimination Complaint Procedures**

Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color, or national origin. Subsequently, Title II of the Americans with Disabilities Act of 1990 (ADA)/Section 504 of the Rehabilitation Act of 1973 (Section 504), and associated statutes prohibits discrimination based on disability. As a recipient of federal assistance, the SPC has adopted a Discrimination Complaint Procedure and form as part of its Title VI Plan.

Any person who believes she or he, individually, as a member of any specific class, or in connection with any disadvantaged business enterprise, has been discriminated against on the basis of race, color, national origin, or disability status by the Southwestern Pennsylvania Commission (hereinafter referred to as "SPC") may file a complaint by completing and submitting the agency's Discrimination Complaint Form. A complaint may also be filed by a representative on behalf of such a person. All complaints will be referred to the SPC Title VI Coordinator for review and action. SPC investigates complaints received no more than 180 days after the alleged incident. SPC will process complaints that are complete.

- 1. In order to have the complaint considered under this procedure, the complainant must file the complaint no later than 180 days after:
  - **a.** The date of the alleged act of discrimination; or
  - b. Where there has been a continuing course of conduct, the date on which that conduct was discontinued. In this case, the recipient or his/her designee may extend the time for filing or waive the time limit in the interest of justice, specifying in writing the reason for so doing.
- 2. Complaints shall be in writing and shall be signed by the complainant and/or the complainant's representative. Complaints should set forth as fully as possible the facts and circumstances surrounding the claimed discrimination. In the event that a person makes a verbal complaint of discrimination to an officer or employee of the recipient, the person shall be interviewed by the Civil Rights/Title VI Coordinator. If necessary, the Civil Rights/Title VI Coordinator will assist the person in putting the complaint in writing and submit the written version of the complaint to the person for signature. The complaint shall then be handled in the usual manner.
- **3.** Within 10 days, the SPC Civil Rights/Title VI Coordinator will acknowledge receipt of the allegation in writing; inform the complainant of action taken or proposed action to process the allegation; advise the respondent of their rights under related statutes; and, advise the complainant of their right to appeal a decision through SPC's Executive Committee.
- 4. In accordance with SPC's grantee relationship with the Pennsylvania Department of Transportation (PennDOT) SPC is required to inform PennDOT of all Civil Rights related complaints within 10 days of receipt. The letter will be sent to the PennDOT Central Office, Civil Rights Division, with a copy to the FHWA Pennsylvania Division Office and will generally include the following information:
  - **a.** Name, address, and phone number of the complainant.
  - **b.** Name(s) and address(es) of alleged discriminating official(s).
  - **c.** Basis of complaint (i.e., race, color, national origin).
  - **d.** Date of alleged discriminatory act(s).

- e. Date of complaint received by the recipient.
- f. A statement of the complaint.
- g. Other agencies (state, local or federal) where the complaint has been filed.
- **h.** An explanation of the actions the recipient has taken or proposed to resolve the issue raised in the complaint.
- 5. Within 60 days, the SPC Civil Rights/Title VI Coordinator will conduct and complete an investigation of the allegation and based on the information obtained, will render a recommendation for action in a report of findings to the Executive Director. The complaint should be resolved by informal means whenever possible. Such informal attempts and their results will be summarized in the report of findings.
- 6. Within 90 days of receipt of the complaint, the SPC Civil Rights/Title VI Coordinator will notify the complainant in writing of the final decision reached, including the proposed disposition of the matter. The notification will advise the complainant of his/her right to appeal with SPC's Executive Committee. SPC's Civil Rights/Title VI Coordinator will also provide the PennDOT Civil Rights Central Office with a copy of the determination and report findings.
- 7. Upon appeal, SPC's Executive Committee, consisting of 17 members, will investigate and issue an independent decision on the complaint. The decision on appeal will be issued within 60 days after receipt of the appeal. This letter will contain complete information on how and where file an appeal of the SPC Executive Committee's finding.
- 8. In accordance with federal law, the SPC will require that applicants of federal assistance notify the SPC of any law suits filed against the applicant or sub-recipients of federal assistance or alleging discrimination; and a statement as to whether the applicant has been found in noncompliance with any relevant civil rights requirements.
- **9.** The SPC will collect demographic data on staff, committees, and program areas in accordance with 23 CFR, 49 CFR and SPC's established procedures and guidelines.
- **10.** SPC will retain Discrimination Complaint Forms and a log of all complaints filed with or investigated by SPC.
- **11.** Records of complaints and related data will be made available by request in accordance with the Pennsylvania Freedom of Information Act.

Please provide the information on the following page(s) in order to process your complaint. Assistance is available upon request. You can reach the SPC Civil Rights/Title VI Coordinator at (412) 391-5590, or you can send email to: TitleVI-Coordinator@spcregion.org. This complaint may also be mailed or delivered to:

> Southwestern Pennsylvania Commission Civil Rights/Title VI Coordinator 42 21<sup>st</sup> Street, Suite 101 Pittsburgh, Pennsylvania 15222-4422



# **DISCRIMINATION COMPLAINT FORM**

Name P		Phone Name of Person(s) That Discriminated Against You					
Address (Street No., P.O. Box, Etc.)			Location	F	Position c	of Person	(If Known)
City	State	Zip	City		5	State	Zip
Discrimination Because of:			Date(s) of Alleged Ir	ncident(s)			
Race/Color* Sex		Disability**					
Age National Origin* Retaliation							
Religion		_					
Explain as briefly and clearly as possible wh	at happened	and how you were	e discriminated against.	Indicate who was	involved	. Be sure	to include how
other persons were treated differently than y					involved.	. 20 0010	
		·					
		•					
Signature			Date				
0							
P	Please su	Ibmit this for	m to the followi	ng agency:			
South	weste	ern Penn	slvvania Co	ommissic	n		
Southwestern Pennslyvania Commission Title VI Coordinator							
42 21st Street, Suite 101							
			n, PA 15222				
			2.391.5590				

3

#### **Appeal Process**

If the Complainant does not agree with the decision by the Respondent and cannot come to an informal agreement, the Complainant can directly file an appeal with the Southwestern Pennsylvania Commission Executive Committee:

Southwestern Pennsylvania Commission ATTN: Chair, Executive Committee 21<sup>st</sup> Street, Suite 101 Pittsburgh, PA 15222

The SPC's Executive Committee, consisting of 14 members, will investigate and issue an independent decision on the complaint. The decision on appeal will be issued within 60 days after receipt of the appeal. This letter will contain complete information on how and where file an appeal of the SPC Executive Committee's finding.



## Procedimientos de queja por discriminación

El Título VI de la Ley de Derechos Civiles de 1964, en su versión modificada, prohíbe la discriminación por motivos de raza, color u origen nacional. Posteriormente, el Título II de la Ley de Estadounidenses con Discapacidades de 1990 (ADA)/Sección 504 de la Ley de Rehabilitación de 1973 (Sección 504), y los estatutos asociados prohíben la discriminación por motivos de discapacidad. Como receptor de ayuda federal, la SPC ha adoptado un procedimiento y un formulario de quejas por discriminación como parte de su Plan del Título VI.

Cualquier persona que crea que ella o él, individualmente, como miembro de cualquier clase específica, o en relación con cualquier empresa comercial desfavorecida, ha sido discriminada por motivos de raza, color, origen nacional o condición de discapacidad por la Comisión del Sudoeste de Pensilvania (en lo sucesivo, "SPC") puede presentar una queja rellenando y enviando el formulario de queja por discriminación de la agencia. Una queja también puede ser presentada por un representante en nombre de dicha persona. Todas las quejas serán remitidas al Coordinador del Título VI de la SPC para su revisión y acción. El SPC investiga las quejas recibidas como máximo 180 días después del incidente alegado. El SPC tramitará las quejas que estén completas.

- 1. Para que la queja sea considerada sea examinada por este procedimiento, el denunciante debe presentar la queja a más tardar 180 días después:
  - a. de la fecha del acto de discriminación alegado, o
  - cuando haya existido una conducta continuada, de la fecha en la cesó dicha conducta.
     En este caso, el receptor o su representante podrán prorrogar el plazo de presentación o renunciar al mismo en interés de la justicia, especificando por escrito el motivo.
- 2. Las quejas se deben presentar por escrito e ir firmadas por el denunciante y/o su representante. Las quejas deben exponer de la forma más completa posible los hechos y circunstancias que rodean la discriminación alegada. En caso de que una persona presente una queja verbal de discriminación a un funcionario o empleado del receptor, la persona debe ser entrevistada por el Coordinador de Derechos Civiles/Título VI. Si es necesario, el Coordinador de Derechos Civiles/Título VI. Si es necesario, el coordinador de Derechos civiles/Título VI. Si es necesario y le entregará la versión escrita de la queja para que la firme. La queja se tramitará entonces de la forma habitual.
- **3.** En un plazo de 10 días, el Coordinador de Derechos Civiles/Título VI de la SPC acusará recibo de la alegación por escrito, informará al denunciante de las acciones tomadas o acciones propuestas para procesar la alegación; informará a la parte demandada de sus derechos en virtud de los estatutos relacionados, e informará al denunciante de su derecho a apelar una decisión por el Comité Ejecutivo de la SPC.
- 4. De acuerdo con la relación de concesionario de SPC con el Departamento de Transporte de Pensilvania (PennDOT), SPC está obligada a informar a PennDOT sobre todas las quejas relacionadas con los Derechos Civiles dentro de los 10 días posteriores a su recepción. La carta se enviará a la Oficina Central de PennDOT, División de Derechos Civiles, con copia a la Oficina de la División de Pennsylvania de la FHWA y generalmente incluirá la siguiente información:
  - **a.** Nombre, dirección y número de teléfono del denunciante.
  - **b.** Nombre(s) y dirección(es) del(de los) funcionario(s) discriminador(es) alegado(s).
  - **c.** Base de la queja (es decir, raza, color, origen nacional).
  - **d.** Fecha del (de los) acto(s) discriminatorio(s) alegado(s).

- e. Fecha de recepción de la queja por el receptor.
- f. Una declaración de la queja.
- **g.** Otras agencias (estatales, locales o federales) en las que se haya presentado la queja.
- **h.** Una explicación de las medidas que el receptor ha tomado o propuesto para resolver el problema planteado en la queja.
- 5. En un plazo de 60 días, el Coordinador de Derechos Civiles/Título VI de la SPC llevará a cabo y completará una investigación de la alegación y, basándose en la información obtenida, emitirá una recomendación de acción en un informe de conclusiones dirigido al Director Ejecutivo. La queja debe resolverse por medios informales siempre que sea posible. Estos intentos informales y sus resultados se resumirán en el informe de conclusiones.
- 6. En un plazo de 90 días a partir de la recepción de la queja, el Coordinador de Derechos Civiles/Título VI de la SPC notificará por escrito al denunciante la decisión final alcanzada, incluida la disposición propuesta en el asunto. La notificación informará al denunciante de su derecho a apelar ante el Comité Ejecutivo de la SPC. El Coordinador de Derechos Civiles/Título VI de la SPC también proporcionará a la Oficina Central de Derechos Civiles de PennDOT una copia de la determinación y de las conclusiones del informe.
- 7. Tras la apelación, el Comité Ejecutivo de la SPC, compuesto por 17 miembros, investigará y emitirá una decisión independiente sobre la queja. La decisión sobre la apelación se emitirá en un plazo de 60 días tras la recepción de la apelación. Esta carta contendrá información completa sobre cómo y dónde presentar una apelación a la decisión del Comité Ejecutivo de la SPC.
- 8. De acuerdo con la ley federal, la SPC exigirá que los solicitantes de ayuda federal notifiquen a la SPC cualquier demanda presentada contra el solicitante o los subreceptores de ayuda federal o discriminación alegada, y una declaración sobre si se determinó que el solicitante incumple cualquier requisito pertinente en materia de derechos civiles.
- La SPC recopilará datos demográficos sobre el personal, los comités y las áreas del programa de acuerdo con el 23 CFR, el 49 CFR y los procedimientos y directrices establecidos por la SPC.
- **10.** La SPC conservará los formularios de quejas por discriminación y un registro de todas las quejas presentadas o investigadas por la SPC.
- **11.** Los registros de las quejas y los datos relacionados estarán disponibles previa solicitud de conformidad con la Ley de Libertad de Información de Pensilvania.

Le rogamos que facilite la información pertinente en la(s) página(s) siguiente(s) para poder tramitar su queja. Puede solicitar asistencia. Puede ponerse en contacto con el Coordinador de Derechos Civiles/Título VI de la SPC llamando al (412) 391-5590, o puede enviar un email a: TitleVI-Coordinator@spcregion.org. Esta queja también puede enviarse por correo o entregarse a:

> Southwestern Pennsylvania Commission Civil Rights/Title VI Coordinator 42 21<sup>st</sup> Street, Suite 101 Pittsburgh, Pennsylvania 15222-4422



# FORMULARIO DE QUEJA POR

Nombro	Taláf		Nombro do lo(o) porcono(o) que lo	ha(n) diaar	iminada	
Nombre	Teléf	ono	Nombre de la(s) persona(s) que le	na(n) discr	iminado	
Dirección (calle nº, apartado de correos, etc.)			Ubicación	Cargo o	de la persor	na (si conocido)
Ciudad	Estado	Código postal	Ciudad		Estado	Código postal
Discriminación por:			Fecha(s) del(de los) incidente(s) a	enado(s)		
Raza/Color* Sexo	Г	Discapacidad**		ogudo(o)		
Edad Origen nacion						
Represalias R	eligión					
Explique lo más breve y claramente posible lo					idos. Asegú	irese de incluir
cómo se trató a otras personas de forma difere	ente a uste	d. Adjunte también d	cualquier material escrito relativo a s	l caso.		
			X			
		$\sim$				
Firma			Fecha			
Por fa	avor, er	víe este form	ulario a la siguiente ager	icia:		
		D				
Southwestern Pennsylvania Commission						
Title VI Coordinator						
42 21st Street, Suite 101						
	4					
	-		PA 15222			
		i eletono: 4'	12.391.5590			

\* indica que es específico de la Ley de Derechos Civiles de 1964 \*\*indica que es específico de la Ley de Estadounidenses con Discapacidades de 1990

#### Proceso de apelación

Si el denunciante no está de acuerdo con la decisión de la parte demandada y no puede llegar a un acuerdo informal, puede presentar directamente una apelación ante el Comité Ejecutivo de la Comisión del Sudoeste de Pensilvania:

Southwestern Pennsylvania Commission ATTN: Chair, Executive Committee 21<sup>st</sup> Street, Suite 101 Pittsburgh, PA 15222

El Comité Ejecutivo de la SPC, compuesto por 14 miembros, investigará y emitirá una decisión independiente sobre la queja. La decisión sobre la apelación se emitirá en un plazo de 60 días tras la recepción de la apelación. Esta carta contendrá información completa sobre cómo y dónde presentar una apelación a la decisión del Comité Ejecutivo de la SPC.



# APPENDIX F Evaluation Form

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#### **EVALUATION FORM**

Southwestern Pennsylvania Commission (SPC) uses this form to document the review of the Public Participation Plan and to recommend necessary updates.

Initial	Evaluation Completed by:
Date:	
NEED F	OR PUBLIC PARTICIPATION PLAN UPDATE
1.	Are there new Federal or State legislation, guidance, regulation, or Executive Orders that add, remove, or modify our public participation requirements?
2.	Does a pending update or revision to another primary planning document (LRTP, TIP, etc.) require us to update the Public Participation Plan for consistency? Yes No
3.	Has FHWA or FTA issued a "corrective action" to SPC, identifying a deficiency in the Public Participation Plan?
4.	Does the current Public Participation Plan involve provisions, stipulations, or commitments that we don't consistently achieve or implement?
5.	Does current public participation involve processes that we consistently implement but are not included in the Public Participation Plan?
	Have surveys or measures of "satisfaction" indicated consistent dissatisfaction with the plan itself or any of the plan elements? Yes No

To make the Public Participation Plan more effective, easier to implement, more understandable, or better organized, please answer the following questions:

1. What elements of the current Public Participation Plan require refinement, clarification, or revision?

- 2. What materials, resources, tools, or other elements should we include to improve the effectiveness of the Public Participation Plan?
- 3. Should we update the Public Participation Plan?

If we should update the plan, what degree of update should we pursue?

- Full update/plan replacement (substantial changes to all parts)
- Selective update (substantial changes to certain parts)
- Minor administrative revisions (non-substantive corrections, clarifications and changes that have no impact on content or processes)



# APPENDIX G SPC Commission Members

### APPENDIX G-LIST OF EXECUTIVE BOARD AND COMMISSION MEMBERS

#### **SPC Board Officers**

Pat Fabian, Chair Armstrong County Commissioner

Vince Vicites, Vice-Chair Fayette County Commissioner

Betsy McClure, 2nd Chair Greene County Commissioner

SPC Executive Committee Allegheny County County Executive Sara Innamorato

Armstrong County Commissioner Pat Fabian Beaver County Commissioner Daniel C. Camp, III

Butler County Commissioner Leslie Osche

City of Pittsburgh Mayor Ed Gainey

Fayette County Commissioner Vincent Vicites

Greene County Commissioner Betsy McClure

Indiana County Robin Gorman

All Members Listing of the SPC Commission (including Board and Executive Committee)

Allegheny County County Executive Sara Innamorato

Jesse Di Renna President, IUOE Local 66 Lawrence County Commissioner Daniel Kennedy

Washington County Commissioner Nick Sherman

Westmoreland County Sean Kertes

Department of Community and Economic Development Johnna A. Pro Southwest Regional Director

PennDOT Kristin Mulkerin Deputy Secretary of Planning

Governor Josh Shapiro Appointee Laura Ainsman Sohinki Southwest Regional Director



Chris Sandvig Executive Director, Mobilify

Daniel Grzybek County Council – District 5

Gil Berry President of Gil Berry & Associates

#### As of 2/1/2025

#### Armstrong County

John Strate Armstrong County Commissioner

Anthony Shea Armstrong County Commissioner

Pat Fabian Armstrong County Commissioner

#### Beaver County

Daniel C. Camp, III Beaver County Commissioner

Jack Manning Beaver County Commissioner

Tony Amadio Beaver County Commissioner

#### Butler County

Leslie Osche Butler County Commissioner

Kim Geyer Butler County Commissioner

Kevin Boozel Butler County Commissioner

#### City of Pittsburgh

Mayor Ed Gainey

Councilwoman Barb Warwick Pittsburgh City Council, District 5

Scott Bricker Executive Director, BikePittsburgh

#### Fayette County

Scott Dunn Fayette County Commissioner

Vince Vicites Fayette County Commissioner Darin Alviano Armstrong County Planning and Development

Michael Baker Baker Gas, Inc.

Kelly Gray Shroads Widmer Engineering

Charles Jones Manager, City of Beaver Falls

Mark Gordon Butler County Economic Development and Planning

Amber Davis Leadership Butler County



Aadil Ginwala Senior Advisor, University of Pittsburgh

Joylette Portlock Executive Director, Sustainable Pittsburgh

Dave Lohr Fayette County Commissioner

Robert Lesnick Local Resident

Fred Junko Local Resident

#### Greene County

Jared Edgreen Greene County Commissioner

Betsy McClure Greene County Commissioner

Blair Zimmerman Greene County Commissioner

#### Indiana County

Mike Keith Indiana County Commissioner

Bonni Dunlap Indiana County Commissioner

Sherene Hess Indiana County Commissioner

#### Lawrence County

Daniel J. Vogler Lawrence County Commissioner

Dan Kennedy Lawrence County Commissioner

Chris Sainato Lawrence County Commissioner

#### Washington County

Nick Sherman Washington County Commissioner

Electra Janis Washington County Commissioner

Larry Maggi Washington County Commissioner Jeffery A. Marshall Chief Clerk, Greene County

Jeremy Kelly Executive Director, Greene County Economic Development

Byron Stauffer Executive Director, Indiana County Office of Planning & Development

Mark Hilliard President, Indiana County Chamber of Commerce

Brad Berlin Local Resident

Amy McKinney Executive Director, Lawrence County Planning Department

John Timney Executive Director, Washington County Redevelopment Authority

Robert Griffin Executive Director, Redevelopment Authority of Washington County

#### Westmoreland County

Sean Kertes Westmoreland County Commissioner

**Douglas Chew** Westmoreland County Commissioner

**Ted Kopas** Westmoreland County Commissioner

#### Pa Department of Transportation (2 votes)

Kristin Mulkerin **Executive Deputy Secretary** 

**Brandon Leach** Transportation Planning Manager, Center for Program Development & Management

#### Governor Josh Shapiro Appointee

Laura Ainsman Sohinki Southwest Regional Director

#### PA Dept. Of Community and Economic Developmer

Johnna A. Pro Southwest Regional Director

#### Pittsburgh Regional Transit (one vote)

Katharine Kelleman CEO

#### **Transit Operator**

Sheila Gombita Executive Director, Freedom Transit/Washington County Transit Division Administrator

Ed Typanski

Director of Grants & Capital Programs

#### Federal Transit Administration

Theresa Garcia Crews Regional Administrator – Region III

#### Federal Aviation Administration **Appointment Pending**

#### U.S. Environmental Protection Agency

Laura Mohollen Technical Support Branch Chief, Region III

#### **Robert Regola III Regola Consulting**

**Tom Ceraso** Municipal Authority of Westmoreland County

Brian Allen, District Executive District 10

Jason Zang, District Executive District 11

Rachel Duda, District Executive District 12

#### Federal Highway Administration Alicia Nolan

U.S. Economic Development Administration **Appointment Pending**